

To: jeevacation@gmail.com[jeevacation@gmail.com]; Jeffrey Epstein[jeevacation@gmail.com]
Cc: [REDACTED]
From: nick lambros
Sent: Fri 1/21/2011 5:26:06 PM
Subject: Nick Lambros

Mr Epstein,

First and for most I would like to apologize for all the problems and misunderstandings that occurred over the past week. It seemed what ever could go wrong went wrong for me. I have been supplying all your Home Theater needs for about Nine years and this would be the first time that you have not been happy with my work. I have made lots of recommendations over the years and over all I think you've been happy with them. This time I did not do so well. I would like the opportunity to make it right for you and make you happy. I Take pride in my work and my number one priority is to please my customers.

I would appreciate the opportunity to finish the project we started on LSJ by offing the following.

- 1- I have been in contact with DPI and they have agreed to letting us exchange our 2D for the 3D projector
- 2- I will process the exchange for my dealer cost between the two projectors \$11,900
- 3- Because of the situation we won't have to wait the normal 3-4 week build time DPI will bump someone else for a estimated 10 day turn around
- 4- I would bring in the Head of DPI Technical with your approval to come and do a full calibration at My expense \$4500.00 on the projector to ensure the highest level of picture quality
- 5- I will keep the 2 New Laps out of the 2D Titan for spares for you \$3184
- 6- Purchase the Audyssees License and Professional Mic needed for set up at my expense also \$750
- 7- Would provide the Denon or Marantz digital receiver with Airplay for the gym at my cost your choice
- 8- I will return all the EV speakers
- 9- Remove all lpad remotes and replace with a programmed Universal remote
- 10- Take Back Any equipment at 71st street you would also like to return or exchange
- 11- Promise you I will never install a piece of equipment again that I'm not already completely familiar with all programming

I hope you will please reconsider your decision.

Thank you for you time,

Nick Lambros

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Nick Lambros
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