

To: Bella Klein [REDACTED]
Cc: Karyna Shuliak [REDACTED]
From: [REDACTED]
Sent: Tue 9/27/2016 11:19:15 AM
Subject: Karyna/Jena to pay for Tawaraya Hotel with their own CCards

The Tawaraya Hotel in Kyoto will not accept JE's amex without him being there...so the girls will need to pay for their stay and any incidentals with their own cards..you may want to alert Amex of this so they don't have problems

Dear [REDACTED],

Good afternoon from Tokyo.

Thank you very much for waiting for our reply regarding payment at Tawaraya Ryokan.

Please be kindly informed that we were able to talk with the person who is in charge at Tawaraya today. They have misunderstood and thought that Ms. Shuliak's boss is going to go directly to Tawaraya to make the payment directly in person.

Also they thought that will be done during Ms. Shuliak and Ms. Kalin's stay before their check out.

Then we asked them if they accept payment by credit card number or credit card document without his visiting them.

However we are very sorry to inform you that we were advised that Mr. Epstein needs to bring his credit card to pay charges to Tawaraya.

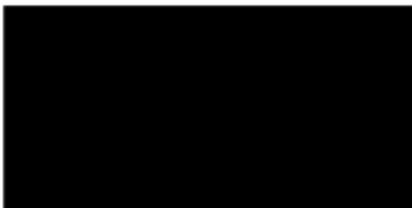
They need the actual credit card and do not accept charges though documents or by credit card number.

Please be kindly informed that it may be smoother and easier for Ms. Shuliak and Ms. Kalin to settle with their own credit card upon check out.

If you have any questions or if we could be of any assistance, please feel free to contact us anytime.
Thank you very much.

Yours sincerely,

Emiko Sato(Ms.)
Concierge
Grand Hyatt Tokyo



tokyo.grand.hyatt.com