

To: [REDACTED]
Cc: [REDACTED]
From: Natalia Molotkova
Sent: Fri 9/16/2016 6:54:33 PM
Subject: Amex Black charge [Incident: [REDACTED]]

Title: American Express ®

[REDACTED]
Sent: 09/16/2016 02:54 PM

Pozhaluista!!!

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Sent: 09/16/2016 02:51 PM

Great, Thanks Natalia!!

Thank you,
Bella

[REDACTED]

On Sep 16, 2016, at 2:37 PM, Natalia Molotkova <[REDACTED]>
wrote:

Sent: 09/16/2016 02:48 PM

Appreciate your help! Thanks and have a good weekend
Thank you,
Bella

[REDACTED]

FARE SEK2453 TAX 35.60YQ TAX 17.80US
TAX 5.50YC
TAX 7.00XY TAX 3.96XA TAX
18.60YA
TOTAL USD379.46 EQUIV FARE PD
USD291.00

STO DY NYC Q55.14 245.49NUC300.63END
ROE8.15909

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

Sent: 09/16/2016 02:32 PM

Checking..

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

Sent: 09/16/2016 02:30 PM

We had all below fly on Wed. Aug. 24th
12:50pm Karyna to arrive STT via Delta #465 (Rec. Loc#JNXUQA)

Citicar Confirm#290196

1:40pm [REDACTED] to depart STT via Delta #676 (Rec. Loc#RHCITS) arrive JFK 5:47pm (take Uber home)

(2:20pm Nastia returns to JFK via Ukraine Int I #231, Rec. Loc #HFBZHJ

10:05pm Merwin and family arrive NY via Eva Air#32 (Rec. Loc#BKBQBC)

-
On Sep 15, 2016, at 1:55 PM, Natalia Molotkova [REDACTED] wrote:

Sent: 09/16/2016 02:30 PM

WE purchased a ticket for [REDACTED] from Sweden to NY Rec. Loc#IZRGWV) Maybe this is it? She flew Aug. 26th...

On Sep 15, 2016, at 1:55 PM, Natalia Molotkova [REDACTED] wrote:

Sent: 09/15/2016 02:03 PM

I will have a look!

Sent from my iPhone

On Sep 15, 2016, at 1:49 PM, Natalia Molotkova [REDACTED] wrote:

Sent: 09/15/2016 01:55 PM

[REDACTED], I looked on our correspondence, not seeing anything around that day. Can you give me names who we booked at the end of August and I will check the amount?

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

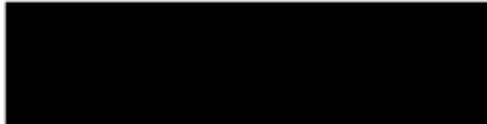
Sent: 09/15/2016 01:49 PM

It is definitely Travel charge, can see that. [REDACTED] do you remember what we booke dthat day? I will go through your emails, but sometimes you email to support team, when I am not here...Looking..

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

Sent: 09/15/2016 01:33 PM

Thanks

Thank you,
Bella



On Sep 15, 2016, at 1:31 PM, Natalia Molotkova [REDACTED] wrote:



Sent: 09/15/2016 01:31 PM

Let me have a look..

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

Sent: 09/15/2016 01:30 PM

Hi [REDACTED] and Natalia,

We have a charge on 8/30/16 from American Express Travel related services in the amount of \$379.46. Please help me with details, as i can't find backup.

Thank you,
Bella



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