

To: Natalia Molotkova [REDACTED]
From: Lesley Groff
Sent: Fri 9/9/2016 3:12:11 PM
Subject: Re: Question RE Price of Flights I just purchased.. [Incident: [REDACTED]]

Make them all biz at that price!

Sent from my iPhone

On Sep 9, 2016, at 11:09 AM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]

Sent: 09/09/2016 11:09 AM

Let me know, business or coach?

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Sent: 09/09/2016 11:03 AM

Business \$483.90.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Sent: 09/09/2016 11:03 AM

Yes please. And price for the biz seats also? Lower to the aa website price? Why did she quote me so high? This is going to make jeffrey ask me to start checking every price!?

Sent from my iPhone

On Sep 9, 2016, at 10:59 AM, Natalia Molotkova <[REDACTED]>
wrote:

[REDACTED]
Sent: 09/09/2016 10:59 AM

Arnaud Seigneur- LPKDUU
[REDACTED]
Robin Inglese- WIJWAC
Laurent Gosseaume- VNNULB

Tickets are issued.

147 is non refundable fare, I can re-issue thicketts.
OK?

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Sent: 09/09/2016 10:29 AM

Will do..

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Sent: 09/09/2016 10:28 AM

can you make sure the new flights have been ticketed as well- I was told they would be pushed through- thanks!

On Sep 9, 2016, at 10:18 AM, Natalia Molotkova
<[REDACTED]> wrote:

Sent: 09/09/2016 10:28 AM

thanks...

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<[REDACTED]> wrote:

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Let me have a look..

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Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Sent: 09/09/2016 10:16 AM

Hi Natasha- mad dash this morning to add the connecting flight from Miami to STT for the 4 Paris designers- not sure why, but Jeffrey asked me to do this. Apparently some of the designers upgraded themselves at CDG this morning so they have new record locators (below)- my question to you is why are we paying \$806.90 for coach and \$1495.00 for Biz seats when the AA website has these flights at \$147 for coach and \$484 for biz? Why is Amex charging us so much to add this connecting flight to the itineraries? let me

know..thanks, Lesley

Arnaud Seigneur- LPKDUU

[REDACTED]
Robin Inglese- WIJWAC
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Ref#



Sent: 09/09/2016 10:59 AM

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EFTA02044057

Arnaud Seigneur- LPKDUU
[REDACTED]
Robin Inglese- WIJWAC
Laurent Gosseaume- VNNULB

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