

To: Lesley Groff [REDACTED]
From: Karyna Shuliak
Sent: Mon 9/12/2016 12:12:32 AM
Subject: Re: Itinerary for [REDACTED] 20SEP16 [REDACTED]

Thank you! I know, so excited!!

On Sep 11, 2016, at 8:11 PM, Lesley Groff <[REDACTED]> wrote:

great! will work on it tomorrow! so fun!

On Sep 11, 2016, at 8:06 PM, Karyna Shuliak
<[REDACTED]> wrote:

Hi Lesley,

Jeffrey gave me the final answer for the dates. We will have to move the whole trip
1 day later, and also different dates for Kyoto. So here is the
summery:

- leave NY on Sep 21st, arrive Tokyo on the 22nd (same JAL flight)
stay in Grand Hyatt hotel from Sep 22 till the 28th, and then again from Oct 2nd till
Oct.5th
- Kyoto from Sep. 28th till Oct. 2nd. Stay in Tawaraya hotel or Hiiragiya.
- Oct. 5th Tokyo-NY (same JAL flight).

Thank you Lesley!

On Sep 11, 2016, at 3:20 PM, Lesley Groff
<[REDACTED]> wrote:

very good! will wait to hear back..

On Sep 11, 2016, at 3:00 PM, Karyna
Shuliak <[REDACTED]> wrote:

Thanks so much Lesley!

Waiting for the final answer from Jeffrey, he said we might need to
move it up a day, I will let you know as soon
as I can!

And yes, I agree, Nataliya is great!

On Sep 11, 2016, at 11:44 AM,
Lesley Groff
<[REDACTED]> wrote:

Great! Just let me know as soon as you can! ...tomorrow I will

be able to speak with me designated rep., Natasha, at Amex. She is BY FAR better than the regular 'team' person I spoke with after hours on Friday and then again yesterday. I think she can help with hotel in Kyoto (its hard to speak to anyone at the hotel because they are opposite hours of us...the Amex 'over night' team was supposed to email and call both hotels for availability and give word to Natasha)...and yes, i think the train will be easier to do on line...will be in touch tomorrow!

On another note, do you and [REDACTED] want to share a room at the Grand Hyatt?...we need to make sure they have double beds...and I am not sure about the Kyoto hotel...that may be a twin bed to each room? so you would want 2 rooms...

On Sep 11, 2016, at 10:05 AM, Karyna Shuliak

[REDACTED] wrote:

Thank you Lesley!

I will confirm the dates again with Jeffrey just to be sure.

So we will book the train online then.

Regarding the hotel in Kyoto, does Amex have a problem with it? Because Joi and his wife recommended those hotels to us, but I don't know if they will be able to help us with the reservation.

On Sep 11, 2016, at 9:15 AM, Lesley Groff

<[REDACTED]>

[REDACTED] wrote:

Hi
Karyna
and
[REDACTED]...
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electronic tickets (Amex can only issue paper tickets and we have had problems with Amex and rail tickets in the past...)

To book Bullet train:

https://www.govoyagin.com/activities/japan-tokyo-get-shinkan-sen-bullet-train-tickets-between-tokyo-and-kyoto/4176?gclid=Cj0KEQjw3s6-BRC3kKL_86XDvq4BEiQA AUqtZ7EXc6EbRhG

JvY1X
2LzxE
EnQts
Ump1x
37p9V
zZ7WJ
rQaAn
Jr8P8H
AQ

Begin forwarded message:

From: "American Express Travel"
<itinerary@myamextravel.com>

Subject: Itinerary for [REDACTED]
[REDACTED] 20SEP16 LSSDSP

Date: September 10, 2016 at 3:10:34 PM
EDT

To: [REDACTED]

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If airline tickets are purchased for this itinerary:

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View your Digital Itinerary

Travel Arrangements for
[REDACTED]
SHULIAK/KARYNA

American Express Travel [REDACTED]
Record Locator

Tuesday 20 Sep 16

Other Information

CITIZENS OF UNITED STATES MUST CARRY
A VALID PASSPORT

Flight Information

Date	20 Sep 2016
Airline	Japan Airlines
Airline Record Locator	[REDACTED]
Flight/Class	JL 3 X Business Class
Origin	New York, John F Kennedy International
Destination	Tokyo, Narita International Airport
Departing	09:30 AM
Arriving	12:40 PM / 21 Sep 2016
Departure Terminal	Terminal 1
Arrival Terminal	Terminal 2
Estimated Time	14 Hrs 10 Mins
Stops	Non-stop
Seats	Unassigned
Confirmed	

Tuesday 04 Oct 16

Flight Information

Date	04 Oct 2016
Airline	Japan Airlines
Airline Record Locator	██████████
Flight/Class	JL 4 X Business Class
Origin	Tokyo, Narita International Airport
Destination	New York, John F Kennedy International
Departing	06:25 PM
Arriving	06:20 PM
Departure Terminal	Terminal 2
Arrival Terminal	Terminal 1
Estimated Time	12 Hrs 55 Mins
Stops	Non-stop
Seats	Unassigned
Confirmed	

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<http://www.adobe.com/products/acrobat/readstep.html>

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