

To: Natalia Molotkova [REDACTED]
From: Lesley Groff
Sent: Thur 9/8/2016 5:36:26 PM
Subject: Re: Can you purchase in advance for Extra Luggage? [Incident: [REDACTED]]

Ok means I would have to check her in though? Doesn't she need to be able to print her boarding pass? Or can I forward it to her? I've never done. You know I'll just call American. No worries!

Sent from my iPhone

On Sep 8, 2016, at 1:34 PM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]
Sent: 09/08/2016 01:34 PM

I think you can do it online, when you are checking in , it will give you option about extra bags.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Sent: 09/08/2016 01:03 PM

Hi Natasha...is it possible for you to call American Airlines and pay for 90kg (3 bags at 30kg each) worth of extra luggage for [REDACTED] flights on 9th and 11th? Rec. [REDACTED] The 4 digits you need are 9049.

Please let me know if this is possible ...thanks!

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