

To: [REDACTED]
From: Natalia Molotkova
Sent: Thur 8/18/2016 8:59:43 PM
Subject: [REDACTED] from PB to NY next Wednesday, Aug 24 one way coach. [Incident: 160819-000218]

Title: American Express ® [REDACTED]

To: Lesley Groff
Subject: Arina [REDACTED] from PB to NY next Wednesday, Aug 24 one way coach.
From: Natalia Molotkova
Sent: 08/18/2016 04:59 PM

OK

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 08/18/2016 04:57 PM

Sorry. Too much going on purchase all. Including [REDACTED]. Thx

Sent from my iPhone

On Aug 18, 2016, at 4:36 PM, Natalia Molotkova <[REDACTED]> wrote:

To: Lesley Groff
Subject: Arina [REDACTED] from PB to NY next Wednesday, Aug 24 one way coach.
From: Natalia Molotkova
Sent: 08/18/2016 04:36 PM

We did got all tickets, but not [REDACTED], you didn't respond.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Natalia Molotkova
Sent: 08/18/2016 01:45 PM

DL 898 24AUG PBI LGA 1210P 0310P

TOTAL FARE - USD 172.10

Non refundable coach, in case of cancellation or change - no value. Ok to issue?

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 08/18/2016 01:25 PM

Around noon? 1pm?

Sent from my iPhone

On Aug 18, 2016, at 1:12 PM, Natalia Molotkova <[REDACTED]> wrote:

From: Natalia Molotkova
Sent: 08/18/2016 01:24 PM

What time travel for [REDACTED]?

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 08/18/2016 01:15 PM

Thx

Sent from my iPhone

On Aug 18, 2016, at 12:59 PM, Natalia Molotkova <[REDACTED]>
wrote:

From: Natalia Molotkova
Sent: 08/18/2016 01:12 PM

What time [REDACTED] needs to travel?

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Natalia Molotkova
Sent: 08/18/2016 12:59 PM

ok, on it..

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 08/18/2016 12:27 PM

Hi Natasha. We need to cancel [REDACTED] trip tonight. Instead we need to purchase one way tickets coach from PB to NY tomorrow, Friday, Aug 19, for [REDACTED]. They need to arrive NY around 2pm. If we can use [REDACTED] Jet Blue ticket ok but I'm not too concerned. May cost more to do so.

I also need a ticket for [REDACTED] from PB to NY next Wednesday, Aug 24 one way coach.

And, last but not least, I need a ticket for [REDACTED] from NY to STT next wed Aug 24 direct, the latest morning flight.

All should be in our profile so you have full names, birth dates and FF #'s. Thanks!!

Sent from my iPhone

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Centurion Relationship Manager

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