

**To:** [REDACTED]  
**Cc:** Christian Glauser[REDACTED]; Christian Glauser[REDACTED];  
Bella Klein[REDACTED]; Ann Rodriquez[REDACTED]; Jermaine  
Ruan[REDACTED]  
**From:** Daphne Wallace  
**Sent:** Fri 8/19/2016 5:57:39 PM  
**Subject:** Re: Itinerary for GLAUSER/CHRISTIAN 22AUG16 JAIOTC

Greetings Jennifer,  
Jermaine Ruan will meet Mr. Glauser and Mr. Oppenheim in the baggage area of their 8:41 pm flight (AA 2379) on Monday, August 22, 2016. From the airport he will transport you directly to the Ritz-Carlton.  
Jermaine's cell number is [REDACTED]

On Tuesday, August 23, 2016, Jermaine will meet you in the lobby of the Ritz-Carlton and bring you to American Yacht Harbor to be transported by boat over to Great St. James. Anna will confirm the boat captain and time and we will let you know.

Tuesday afternoon, after your visit, Jermaine will transport you back to the airport in time for your flight (AA 2421) which departs at 4:04 pm.

Please do not hesitate to email or call us if you have any questions or concerns.

Kind regards and Safe flight,

Daphne [REDACTED]

On Fri, Aug 19, 2016 at 12:10 PM, [REDACTED] wrote:

Hi Jennifer...here are Chad and Christian's tickets to STT...unfortunately, biz class is sold out on the return...I have them waitlisted...hopefully something will free up!  
Anna/Daphne will be in touch re pick up and all the details! They will get them to the hotel upon arrival on Monday night as well...

Thanks, [REDACTED]

Begin forwarded message:

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>  
**Subject:** Itinerary for GLAUSER/CHRISTIAN 22AUG16 JAIOTC  
**Date:** August 19, 2016 at 1:01:56 PM EDT  
**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact American Express Travel Service.

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your American Express Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

### **View your Digital Itinerary**

Travel Arrangements for  
GLAUSER/CHRISTIAN  
OPPENHEIM/CHAD

**American Express Travel JAIOTC  
Record Locator**

Monday 22 Aug 16

### **Other Information**

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CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

### **Flight Information**

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Date	22 Aug 2016
Airline	<b>American Airlines</b>
Airline Record Locator	JAIOTC
Flight/Class	<b>AA 2379</b>   Business Class
Origin	Miami, Miami International
Destination	Charlotte Amalie, Cyril E King Airport
Departing	05:58 PM
Arriving	08:41 PM

Estimated Time	2 Hrs 43 Mins
Stops	Non-stop
Seats	Unassigned
<b>Confirmed</b>	

Tuesday 23 Aug 16

### Flight Information

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Date	23 Aug 2016
Airline	<b>American Airlines</b>
Airline Record Locator	JAIOTC
Flight/Class	<b>AA 2421</b> V Economy Class
Origin	Charlotte Amalie, Cyril E King Airport
Destination	Miami, Miami International
Departing	04:04 PM
Arriving	07:00 PM
Estimated Time	2 Hrs 56 Mins
Stops	Non-stop
Seats	Unassigned
<b>Confirmed</b>	

### Flight Information

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Date	23 Aug 2016
Airline	<b>American Airlines</b>
Airline Record Locator	JAIOTC
Flight/Class	<b>AA 2421</b> I Business Class
Origin	Charlotte Amalie, Cyril E King Airport
Destination	Miami, Miami International
Departing	04:04 PM
Arriving	07:00 PM
Estimated Time	2 Hrs 56 Mins
Stops	Non-stop
Seats	Unassigned
Waitlisted	

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