

To: Natalia Molotkova [REDACTED]@ [REDACTED]
From: Lesley Groff
Sent: Thur 8/18/2016 5:12:27 PM
Subject: Re: Need to purchase tix/cancel [REDACTED] trip tonight [Incident: 160819-000218]

Thx

Sent from my iPhone

On Aug 18, 2016, at 12:59 PM, Natalia Molotkova < [REDACTED]@ [REDACTED] > wrote:

[REDACTED]
To: Lesley Groff
Subject: Need to purchase tix/cancel [REDACTED] trip tonight
From: Natalia Molotkova
Sent: 08/18/2016 12:59 PM

ok, on it..

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 08/18/2016 12:27 PM

Hi Natasha. We need to cancel [REDACTED] trip tonight. Instead we need to purchase one way tickets, coach from PB to NY tomorrow, Friday, Aug 19, for [REDACTED] [REDACTED] [REDACTED] and [REDACTED] [REDACTED]. They need to arrive NY around 2pm. If we can use [REDACTED] Jet Blue ticket ok but I'm not too concerned. May cost more to do so.

I also need a ticket for [REDACTED] [REDACTED] from PB to NY next Wednesday, Aug 24 one way coach.

And, last but not least, I need a ticket for [REDACTED] from NY to STT next wed Aug 24 direct, the latest morning flight.

All should be in our profile so you have full names, birth dates and FF #'s. Thanks!!

Sent from my iPhone

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Ref# 160819-000218