

To: [REDACTED]  
Cc: Bella Klein [REDACTED]  
From: [REDACTED]  
Sent: Thur 7/28/2016 2:06:19 PM  
Subject: Fwd: Conf# 153901 from CarsCo, Inc

Hi [REDACTED]. I have booked you a car to get you to the airport tomorrow. Please be in the lobby at 12:25pm ready for the car! Hope you had a wonderful stay! It was very nice to meet you and hope you get to come back sometime! Please confirm back to me receipt of this car pick up.  
Thank you. [REDACTED]

Begin forwarded message:

From: [REDACTED]  
Subject: Conf# 153901 from CarsCo, Inc  
Date: July 28, 2016 at 10:02:58 AM EDT  
To: [REDACTED]

### Trip Itinerary

Your Confirmation number is: 153901

<input checked="" type="checkbox"/> Phone#:	[REDACTED]
<input checked="" type="checkbox"/> Passenger Name:	[REDACTED]
<input checked="" type="checkbox"/> Date & Time:	Friday, July 29, 2016 12:30 PM
<input checked="" type="checkbox"/> Car Type:	Standard
<input checked="" type="checkbox"/> Passengers/Luggage:	1 passenger(s)
<input checked="" type="checkbox"/> Pick Up:	[REDACTED]
<input checked="" type="checkbox"/> Drop Off:	JFK Airport
<input checked="" type="checkbox"/> Basic Fare*:	Basic Fare:\$76.00 Gratuity:\$15.20 NYS-Fund Tax:\$2.28 Total Charge: \$93.48
<input checked="" type="checkbox"/> Extra Stops:	
<input checked="" type="checkbox"/> Coupon Code:	
<input checked="" type="checkbox"/> Form of Payment:	AE ***** [REDACTED] Exp: 06/21
<input checked="" type="checkbox"/> Special Request:	

Thank you for choosing Cars Co NY's leading end to end mobility service.

To make changes to this reservation you may do so by responding to this email, online via our booking portal or by calling to speak to one of our customer care specialists toll free at 1-800-800-6757 24 hours a day, 7 days a week.

Please note rates may not include tolls, additional stops, waiting time or

any special requests.

**Cancellation policy: 1 hour before dispatch time.**

**As a courtesy non airport pick ups are given a free waiting time of 10 minutes on any given reservation.**

For any change to your reservation, please call 1-800-800-6757.

**PLEASE NOTE: Your Credit Card WILL be pre-authorized at this time for approximately 30% more than the estimated fare for your trip. This is necessary to prevent charging your card twice in the event of any additional waiting time, tolls, extra stops etc... Remainder funds will be released once final charge is processed.**

Final charges will be processed approximately 1-3 days after service has been rendered.

Card not present (CNP). Driver will not collect payment from passenger.

We accept OneCard, Amex, Diners Club, Discover, Japan Credit Bureau, Mastercard, and Visa but we cannot accept cash payments.

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