

**To:** Nili Priell [REDACTED]  
**From:** [REDACTED]  
**Sent:** Thur 7/28/2016 7:10:14 PM  
**Subject:** Re: rowter

Nili we would like to change out your cable box for you...Merwin could come by tomorrow with the new one...might you have a time that worked for you?

> On Jul 28, 2016, at 2:16 PM, Nili Priell Barak <[REDACTED]> wrote:

>

> it did reset the signal. I saw it on my computer.

> now I unplugged (I'll do it now whenever I come back) and we shall see if it is satisfactory in the bedroom as well.

> thanks a lot,

> Nili

> On Jul 28, 2016, at 9:06 PM, [REDACTED] wrote:

>

>> Nili, we have been in touch with Time Warner Cable and they are suggesting the router needs to be unplugged and plugged back in once a month...this modum has been plugged in for 129 days with out unplugging...can you try this? We also had TWC reset the signal...

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>>

>>> On Jul 28, 2016, at 1:14 PM, Nili Priell Barak <[REDACTED]> wrote:

>>>

>>> hi [REDACTED]

>>> is it possible to install a second router in the bedroom? the signals from the living room are weak and it would be a great help/

>>> thanks

>>> Nili

>>

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