

To: [REDACTED]
From: Natalia Molotkova
Sent: Wed 7/6/2016 6:56:11 PM
Subject: Travel on China Eastern Airline-July 8-25 [Incident: 16 0707-000416]

Title: American Express ® [REDACTED]

To: Lesley Groff
Subject: Travel on China Eastern Airline-July 8-25
From: Natalia Molotkova
Sent: 07/06/2016 02:56 PM

Just numbers. What is [REDACTED] citizenship? Is she female?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Natalia Molotkova
Sent: 07/06/2016 02:55 PM

Lesley, will you send PP# XXXXXXXXXXXX without word PP# XXXXXXXXXXXX, just numbers?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 07/06/2016 02:54 PM

yes:
1st name: [REDACTED]
Surname: [REDACTED]
Birthdate: [REDACTED]
Place of birth: [REDACTED]
Place of issue: [REDACTED]
Date of Expiration: [REDACTED]
PP# XXXXXXXXXXX

1st Name [REDACTED]
Surname: [REDACTED]
Nationality: [REDACTED]
Birthdate: [REDACTED]
Place of birth: [REDACTED]
Date of Expiration: [REDACTED]
PP# XXXXXXXXXXX

On Jul 6, 2016, at 2:45 PM, Natalia Molotkova <[REDACTED]>
wrote:

From: Lesley Groff
Sent: 07/06/2016 02:54 PM

YES! do it! thank you!

On Jul 6, 2016, at 2:50 PM, Natalia Molotkova <[REDACTED]>
wrote:

From: Natalia Molotkova
Sent: 07/06/2016 02:50 PM

1 MU 502 08JUL HKG PVG 1250P 0325P
1 MU 297 08JUL F PVG JFK 0730P 1015P

2 MU 298 25JUL M JFK PVG 0145A 0510A
2 MU 723 B26JUL T PVG HKG 0650P 0930P
1ADT 1014.66
TOTAL FARE - USD 2029.32

OK to issue?

Regards,
Natalia (Natasha) Molotkova

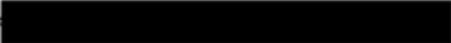
Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 07/06/2016 02:45 PM

thanks!

On Jul 6, 2016, at 2:42 PM, Natalia Molotkova <>
wrote:

From: Natalia Molotkova
Sent: 07/06/2016 02:45 PM

May I have names like in the passports?
Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

From: Natalia Molotkova
Sent: 07/06/2016 02:42 PM

OK, on it...

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 07/06/2016 02:42 PM

Hi Natasha I am going to send you an email with a link to China Easter Airline for flights Jeffrey wants to purchase for [REDACTED] and [REDACTED] also attached is a ticket that we had on hold for them so you can see their information let me know if you can purchase the tickets [REDACTED] is requesting I was working on this on July 4th .

Let me know if you need anything else but I think you should have all since we had purchased tickets, cancelled them and then reserved new ones...

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