

To: [REDACTED]
From: Natalia Molotkova
Sent: Mon 7/18/2016 5:43:16 PM
Subject: Ticket for Joscha Bach [Incident: 160718-000078]

Title: American Express ® [REDACTED]

To: [REDACTED]
Subject: Ticket for Joscha Bach
From: Natalia Molotkova
Sent: 07/18/2016 01:43 PM

We can do the following:

1 DL 1365 22AUG YYC MSP 0245P 0623P
1 DL 868 22AUG MSP BOS 0802P 1150P

TOTAL FARE - USD 323.01

1 UA 3694 22AUG YYC ORD 0310P 0750P
OPERATED BY /SHUTTLE AMERICA DBA UNITED EXPRESS
1 UA 670 22AUG ORD BOS 0905P 1227A

TOTAL FARE - USD 312.94

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Natalia Molotkova
Sent: 07/18/2016 01:40 PM

Sure, I am on it..

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 07/18/2016 01:03 PM

Natasha Joscha sent me the below can we change the ticket for him?
Thank you for the itinerary!
I will need to get to Calgary by bus from the conference venue, and it will be difficult to get there in the early morning. Is there a connection that leaves Calgary in the afternoon on the 22nd, preferably after 2:30pm?

On Jul 18, 2016, at 12:22 PM, Natalia Molotkova [REDACTED] wrote:

From: Natalia Molotkova
Sent: 07/18/2016 12:22 PM

Sounds good!!
Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]

Sent: 07/18/2016 12:09 PM

I'll let him take care of his seats! thanks!

On Jul 18, 2016, at 11:06 AM, Natalia Molotkova [REDACTED] wrote:

From: Natalia Molotkova
Sent: 07/18/2016 11:06 AM

To pre-assign seats on all flights will be fee, or he can do it at the airport for free.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Natalia Molotkova
Sent: 07/18/2016 11:02 AM

Lufthansa/Condor ticket is non refundable coach with EUR 300 change fee. In case of cancellation, no future credit.

West Jet is non refundable coach with \$75 change fee.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 07/18/2016 10:30 AM

Ok. Sounds good. Please book.

Sent from my iPhone

On Jul 18, 2016, at 9:36 AM, Natalia Molotkova <[REDACTED]> wrote:

To: [REDACTED]
Subject: Ticket for Joscha Bach
From: Natalia Molotkova
Sent: 07/18/2016 09:36 AM

We can do for the flight from Berlin the following - best fare on the marker - Condor Air with Lufthansa

1 LH 177 17AUG TXL FRA 0845A 0955A
1 DE 2438 17AUG FRA YYC 1130A 0115P

TOTAL FARE - USD 807.40

To Boston - West Jet

1 WS 656 22AUG YYC YYZ 0700A 1243P
1 WS 3604 22AUG YYZ BOS 0205P 0347P
OPERATED BY WESTJET ENCORE

TOTAL FARE - USD 279.34

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Natalia Molotkova
Sent: 07/18/2016 09:28 AM

Sorry, got call, almost done with your request..

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

From: [Redacted]
Sent: 07/18/2016 09:09 AM

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Sent from my iPhone

On Jul 18, 2016, at 9:02 AM, Natalia Molotkova <[Redacted]> wrote:

From: Natalia Molotkova
Sent: 07/18/2016 09:02 AM

Morning, on it..

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

From: Administrator
Sent: 07/17/2016 01:27 PM

Thank you for your email. I am currently out of the office.

From: [REDACTED]
Sent: 07/17/2016 01:27 PM

Hi Natasha- can you please find round trip, coach ticket for Joscha Bach BER to Calgary on 8/17/2016 to arrive around 2-4pm- return from Calgary to BOS (Boston) on 8/22/2016 arriving afternoon as well around 2-4pm-

BER is Berlin I assume? He is German-

Joscha Bach
born [REDACTED]

his passport is valid to [REDACTED]
Citizenship and country of birth is [REDACTED]

If you could look in to this tomorrow morning (Monday July 18th)

Thanks, [REDACTED]

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Ref# 160718-000078

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