

**To:** [REDACTED]  
**From:** Natalia Molotkova  
**Sent:** Mon 7/18/2016 5:46:19 PM  
**Subject:** Ticket for Joscha Bach [Incident: 160718-000078]

Title: American Express ®

**To:** [REDACTED]  
**Subject:** Ticket for Joscha Bach  
**From:** Natalia Molotkova  
**Sent:** 07/18/2016 01:46 PM

Let me know what to book..

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]  
Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** [REDACTED]  
**Sent:** 07/18/2016 01:45 PM

thanks so much

On Jul 18, 2016, at 1:40 PM, Natalia Molotkova <[REDACTED]> wrote:

**From:** Natalia Molotkova  
**Sent:** 07/18/2016 01:43 PM

We can do the following:

1 DL 1365 22AUG YYC MSP 0245P 0623P  
1 DL 868 22AUG MSP BOS 0802P 1150P

TOTAL FARE - USD 323.01

1 UA 3694 22AUG YYC ORD 0310P 0750P  
OPERATED BY /SHUTTLE AMERICA DBA UNITED EXPRESS  
1 UA 670 22AUG ORD BOS 0905P 1227A

TOTAL FARE - USD 312.94

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** Natalia Molotkova  
**Sent:** 07/18/2016 01:40 PM

Sure, I am on it..

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** [REDACTED]  
**Sent:** 07/18/2016 01:03 PM

Natasha Joscha sent me the below can we change the ticket for him?  
Thank you for the itinerary!

I will need to get to Calgary by bus from the conference venue, and it will be difficult to get there in the early morning. Is there a connection that leaves Calgary in the afternoon on the 22nd, preferably after 2:30pm?

On Jul 18, 2016, at 12:22 PM, Natalia Molotkova <[REDACTED]> wrote:

**From:** Natalia Molotkova  
**Sent:** 07/18/2016 12:22 PM

Sounds good!!  
Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** [REDACTED]  
**Sent:** 07/18/2016 12:09 PM

I'll let him take care of his seats! thanks!

On Jul 18, 2016, at 11:06 AM, Natalia Molotkova <[REDACTED]> wrote:

**From:** Natalia Molotkova  
**Sent:** 07/18/2016 11:06 AM

To pre-assign seats on all flights will be fee, or he can do it at the airport for free.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** Natalia Molotkova  
**Sent:** 07/18/2016 11:02 AM

Lufthansa/Condor ticket is non refundable coach with EUR 300 change fee. In case of cancellation, no future credit.

West Jet is non refundable coach with \$75 change fee.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** [REDACTED]  
**Sent:** 07/18/2016 10:30 AM

Ok. Sounds good. Please book.

Sent from my iPhone

On Jul 18, 2016, at 9:36 AM, Natalia Molotkova <[REDACTED]> wrote:

**To:** [REDACTED]  
**Subject:** Ticket for Joscha Bach  
**From:** Natalia Molotkova

**Sent:** 07/18/2016 09:36 AM

We can do for the flight from Berlin the following - best fare on the marker - Condor Air with Lufthansa

1 LH 177 17AUG TXL FRA 0845A 0955A  
1 DE 2438 17AUG FRA YYC 1130A 0115P

TOTAL FARE - USD 807.40

To Boston - West Jet

1 WS 656 22AUG YYC YYZ 0700A 1243P  
1 WS 3604 22AUG YYZ BOS 0205P 0347P  
OPERATED BY WESTJET ENCORE

TOTAL FARE - USD 279.34

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** Natalia Molotkova  
**Sent:** 07/18/2016 09:28 AM

Sorry, got call, almost done with your request..

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** Lesley Groff  
**Sent:** 07/18/2016 09:09 AM

?

Sent from my iPhone

On Jul 18, 2016, at 9:02 AM, Natalia Molotkova <[REDACTED]> wrote:

**From:** Natalia Molotkova  
**Sent:** 07/18/2016 09:02 AM

Morning, on it..

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** Administrator  
**Sent:** 07/17/2016 01:27 PM

Thank you for your email. I am currently out of the office.

**From:** [REDACTED]  
**Sent:** 07/17/2016 01:27 PM

Hi Natasha- can you please find round trip, coach ticket for Joscha Bach BER to Calgary on 8/17/2016 to arrive around 2-4pm- return from Calgary to BOS (Boston) on 8/22/2016 arriving afternoon as well around 2-4pm-

BER is Berlin I assume? He is German-

Joscha Bach  
born Dec 21st 1973

his passport is valid to Jan. 28, 2020  
Citizenship and country of birth is Germany

If you could look in to this tomorrow morning (Monday July 18th)

Thanks, 

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Ref# 160718-000078

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