

To: Amex Centurian Travel [REDACTED]
From: [REDACTED]
Sent: Wed 7/20/2016 1:53:38 PM
Subject: Re: My schedule [Incident: 160720-001945]

oh wow!! College! this is a crazy, wonderful, sad, happy time for you for sure! All the emotions along with the craziness..congratulations to her! (and you)
...and I am VERY happy you are around during major holidays as that seems to always be a busy time for me with bookings!

You deserve your time off and I hope you enjoy your family! :)

On Jul 20, 2016, at 9:38 AM, Natalia Molotkova <[REDACTED]> wrote:

To: [REDACTED]
Subject: My schedule
From: Natalia Molotkova

Sent: 07/20/2016 09:38 AM

Most of my time off is in summer, I have low seniority hence no time off for any major Holidays (Thanksgiving and Christmas off), so in the summer, my oldest daughter starting college, so much to do.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 07/20/2016 09:36 AM

ugh...ok...have fun!!!!
and thanks for letting me know.

On Jul 20, 2016, at 9:32 AM, Natalia Molotkova <[REDACTED]>

From: Natalia Molotkova

Sent: 07/20/2016 09:32 AM

My Dear [REDACTED],

I am reaching out to let you know, that I will be off on Thursday July 22.

If you need assistance while I am away, please call [REDACTED] or support team at [REDACTED]

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com](#)

© 2015 American Express. All rights reserved

When booking concierge services for Card Members, American Express uses a third party concierge service contractor ("Concierge Company") which will provide you with certain information about the service provider(s) fulfilling your concierge service. The provider referred to by Concierge Company and/or American Express is the responsibility of each Card Member. Concierge Company recommends that you carefully consider each service provider before choosing to use that provider. Service providers are not employees of American Express, and are not authorized to act on behalf of Concierge Company or American Express in any way. Concierge Company or American Express shall not be responsible for the actions of any service provider utilizing a service provider acknowledges that Concierge Company and/or American Express are in no way responsible for the actions of the Card Member, and expressly understands and agrees that the exclusive remedy for any claims relating to services or products provided by a service provider (including, but not limited to negligence or failure to deliver on the terms of any contract between the service provider and the Card Member) shall be against the service provider and not against Concierge Company and/or American Express. Concierge Company and/or American Express shall not be responsible for any claim with respect to any services or products provided to Card Member by service provider. Service provider rates and availability are subject to change without notice.

Content is provided "AS IS," without any express or implied warranties. Portions of this content are provided by Gayot© and used under their permission. Used hereunder by license. For Google "Maps Terms of Use" click here: (http://maps.google.com/help/terms_maps.html). There is typically no cost to you for most booking efforts. American Express performs on your behalf, although you are responsible for any purchases and/or shipping charges you authorize. Fees for travel planning. We reserve the right to note profile and preference data for servicing purposes. American Express acts solely as sales agent and is not responsible for the actions or inactions of such suppliers. We want you to be aware that certain suppliers pay us commissions on sales to meet targets or other goals, and may also provide incentives to our travel counselors. For more information please visit [www.americanexpress.com](#)

CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126

Ref# 160720-001945

EFTA_R1_00583048
EFTA02047548