

To: Amex Centurian Travel[REDACTED]
From: [REDACTED]
Sent: Wed 7/6/2016 7:45:49 PM
Subject: Re: Travel on China Eastern Airline-July 8-25 [Incident: 160707-000416]

she said she lost her passport and had to get a new one. She is Chinese but had passport issued while living in Paris France. So the passport country of issue is France, city Paris...but she is Chinese citizen...does that make sense? can i send you a copy of her passport?

On Jul 6, 2016, at 3:40 PM, Natalia Molotkova
<[REDACTED]> wrote:

To: [REDACTED]
Subject: Travel on China Eastern Airline-July 8-25
From: Natalia Molotkova
Sent: 07/06/2016 03:40 PM

Does it mean she has French Passport or Chinese issued in Paris? (My Russian PP# XXXXXXXXXXXX in Was

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 07/06/2016 03:24 PM

she is Chinese....passport is from France however...place of issue is paris

On Jul 6, 2016, at 3:13 PM, Natalia Molotkova [REDACTED] wrote:

From: Natalia Molotkova
Sent: 07/06/2016 03:13 PM

fare is refundable with 130USD cancellation fee if canceled prior to non refundable. Change fee is \$65.00. Wandu is British too?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 07/06/2016 03:06 PM

[REDACTED]
sorry bout that! I remember now it xxxx's out!

On Jul 6, 2016, at 2:56 PM, Natalia Molotkova [REDACTED] wrote:

From: Natalia Molotkova
Sent: 07/06/2016 02:56 PM

Just numbers. What is [REDACTED] citizenship? Is she female?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Natalia Molotkova
Sent: 07/06/2016 02:55 PM

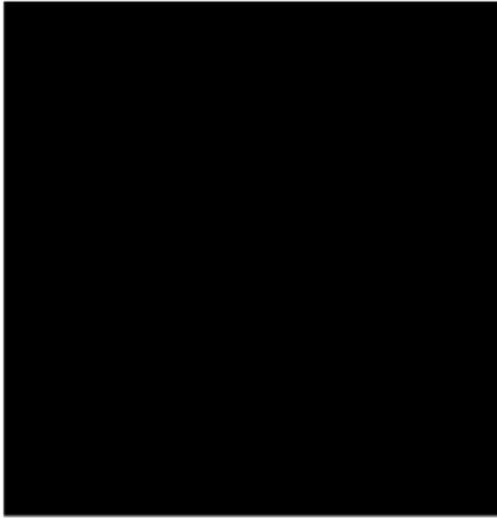
[REDACTED], will you send PP# XXXXXXXXXXXX without word PP# XXXXXXXXXXXX, just numbers?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 07/06/2016 02:54 PM

yes:



On Jul 6, 2016, at 2:45 PM, Natalia Molotkova <[REDACTED]> wrote:

From: [REDACTED]
Sent: 07/06/2016 02:54 PM

YES! do it! thank you!

On Jul 6, 2016, at 2:50 PM, Natalia Molotkova <[REDACTED]> wrote:

From: Natalia Molotkova
Sent: 07/06/2016 02:50 PM

1 MU 502 08JUL HKG PVG 1250P 0325P
1 MU 297 08JUL F PVG JFK 0730P 1015P

2 MU 298 25JUL M JFK PVG 0145A 0510A
2 MU 723 B26JUL T PVG HKG 0650P 0930P
1ADT 1014.66
TOTAL FARE - USD 2029.32

OK to issue?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 07/06/2016 02:45 PM

thanks!

On Jul 6, 2016, at 2:42 PM, Natalia Molotkova <[REDACTED]> wrote:

From: Natalia Molotkova
Sent: 07/06/2016 02:45 PM

May I have names like in the passports?
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

From: Natalia Molotkova
Sent: 07/06/2016 02:42 PM

OK, on it...

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]

Sent: 07/06/2016 02:42 PM

Hi Natasha...I am going to send you an email with a link to China Easter Airline for flights Jeffrey wants to pu
Kimberly Ko...also attached is a ticket that we had on hold for them so you can see their information...let me
[REDACTED] is requesting...I was working on this on July 4th....

Let me know if you need anything else...but I think you should have all since we had purchased tickets, cance
ones...

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Ref# 160707-000416

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