

**To:** [REDACTED]  
**From:** Natalia Molotkova  
**Sent:** Mon 7/18/2016 3:02:20 PM  
**Subject:** Ticket for Joscha Bach [Incident: 160718-000078]

Title: American Express ® [REDACTED]

**To:** [REDACTED]  
**Subject:** Ticket for Joscha Bach  
**From:** Natalia Molotkova  
**Sent:** 07/18/2016 11:02 AM

Lufthansa/Condor ticket is non refundable coach with EUR 300 change fee. In case of cancellation, no future credit.

West Jet is non refundable coach with \$75 change fee.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager  
[REDACTED]  
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** [REDACTED]  
**Sent:** 07/18/2016 10:30 AM

Ok. Sounds good. Please book.

Sent from my iPhone

On Jul 18, 2016, at 9:36 AM, Natalia Molotkova <[REDACTED]> wrote:

**To:** [REDACTED]  
**Subject:** Ticket for Joscha Bach  
**From:** Natalia Molotkova  
**Sent:** 07/18/2016 09:36 AM

We can do for the flight from Berlin the following - best fare on the marker - Condor Air with Lufthansa

1 LH 177 17AUG TXL FRA 0845A 0955A  
1 DE 2438 17AUG FRA YYC 1130A 0115P

TOTAL FARE - USD 807.40

To Boston - West Jet

1 WS 656 22AUG YYC YYZ 0700A 1243P  
1 WS 3604 22AUG YYZ BOS 0205P 0347P  
OPERATED BY WESTJET ENCORE

TOTAL FARE - USD 279.34

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** Natalia Molotkova  
**Sent:** 07/18/2016 09:28 AM

Sorry, got call, almost done with your request..

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** [REDACTED]  
**Sent:** 07/18/2016 09:09 AM

?

Sent from my iPhone

On Jul 18, 2016, at 9:02 AM, Natalia Molotkova <[REDACTED]> wrote:

**From:** Natalia Molotkova  
**Sent:** 07/18/2016 09:02 AM

Morning, on it..

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Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** Administrator  
**Sent:** 07/17/2016 01:27 PM

Thank you for your email. I am currently out of the office.

**From:** [REDACTED]  
**Sent:** 07/17/2016 01:27 PM

Hi Natasha- can you please find round trip, coach ticket for Joscha Bach BER to Calgary on 8/17/2016 to arrive around 2-4pm- return from Calgary to BOS (Boston) on 8/22/2016 arriving afternoon as well around 2-4pm-

BER is Berlin I assume? He is German-

Joscha Bach

born [REDACTED]

his passport is valid to [REDACTED]  
Citizenship and country of birth is [REDACTED]

If you could look in to this tomorrow morning (Monday July 18th)

Thanks, [REDACTED]

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