

**To:** [REDACTED]  
**From:** bellaklein  
**Sent:** Tue 6/14/2016 6:52:43 PM  
**Subject:** Re: FYI-Oncoblot Charging Us for Cancellation

did you give them Amex.  
Thank you,  
Bella

On Jun 14, 2016, at 12:44 PM, [REDACTED] wrote:

Good Morning [REDACTED],

Thank you for letting us know that Jeffrey would be unable to make his Skype appointment with Dr. Kim this morning. Unfortunately this is the second time that he has cancelled and as per our 48 hour cancellation policy we will have to charge \$95 for the late cancellation. If you have any questions do not hesitate to ask and let us know when we can reschedule that appointment.

Thank you,

Kira Kyd

<image001.png>

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