

**To:** Natalia Molotkova [REDACTED]  
**Cc:** Bella Klein [REDACTED]  
**From:** [REDACTED]  
**Sent:** Mon 6/27/2016 3:21:58 PM  
**Subject:** Re: Cancel [REDACTED] trip to Paris [Incident: 16062 7-001355]

Thank you!

Sent from my iPhone

On Jun 27, 2016, at 10:27 AM, Natalia Molotkova [REDACTED] wrote:

**To:** [REDACTED]  
**Subject:** Cancel [REDACTED] trip to Paris  
**From:** Natalia Molotkova  
**Sent:** 06/27/2016 10:27 AM

Done, refund of \$1483.50 might take up to two billing cycles,  
hotel cancellation number is 65257756 .

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager  
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** [REDACTED]  
**Sent:** 06/27/2016 10:21 AM

No problem! Thx

Sent from my iPhone

On Jun 27, 2016, at 10:00 AM, Natalia Molotkova [REDACTED] wrote:

**From:** Natalia Molotkova  
**Sent:** 06/27/2016 10:00 AM

Canceling... Sorry, came in later today...

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** [REDACTED]  
**Sent:** 06/27/2016 08:21 AM

Morning Natasha. Please cancel the entire Paris trip for [REDACTED] (Her flights and hotel). Rex  
Loc#IMSFYN Thank you!!

Sent from my iPhone

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Ref# 160627-001355