

To: [REDACTED]
From: Natalia Molotkova
Sent: Wed 6/22/2016 3:12:29 PM
Subject: Margherita's Ticket Rec. Loc#VGLODW [Incident: 160622-0 00080]

Title: American Express ®

To: [REDACTED]
Subject: Margherita's Ticket Rec. Loc#VGLODW
From: Natalia Molotkova
Sent: 06/22/2016 11:12 AM

OK, checking..

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 06/22/2016 10:51 AM

that looks good but Jeffrey wants to look at flights now for her to depart on 30th as well do these same flights work for Thursday June 30th?

On Jun 22, 2016, at 10:06 AM, Natalia Molotkova
[REDACTED] wrote:

From: Natalia Molotkova
Sent: 06/22/2016 10:06 AM

Later direct flight departs at 1:45 pm, arrival at 442pm, too late.

We can do the following: to issue on BA stock

1 BA /AA 1528 25JUN LHR MIA 1215P 0445P
OPERATED BY AMERICAN AIRLINES INC.

2 BA /AA 2385 29JUN STT MIA 0145P 0442P
OPERATED BY AMERICAN AIRLINES INC.

2 BA /AA 1527 29JUN MIA LHR 0615P 0755A
OPERATED BY AMERICAN AIRLINES INC.

2 BA 546 S 30JUN LHR FCO 1045A 0220P

TOTAL FARE - USD 1584.82

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Natalia Molotkova
Sent: 06/22/2016 09:52 AM

Let me have a look..

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 06/22/2016 09:48 AM

i think the best idea is to issue the brand new ticket w/American! Costs less! Can we get her a flight from STT to Miami a bit later and still direct on 29th (or is the AA1350 the one she should do? it s a long lay over in Miami)? (Forget about the Virgin Atlantic and lose the money this time oh well!)

On Jun 22, 2016, at 9:14 AM, Natalia Molotkova [REDACTED] wrote:

From: Natalia Molotkova
Sent: 06/22/2016 09:14 AM

There are no combinable fares from Miami to Rome with Virgin Atlantic from London to Miami.

So we can do the following:

Option 1 - change existing Virgin Atlantic round trip to one way

VS 5Y 25JUN J LHRMIA HK1 100P 530P

add collect is \$770.60.

And issue return flight as one way - does she need to fly via Miami from St Thomas? Or she can fly via Atlanta to have only one stop?

If she has to fly from Miami, lowest fare will be Air Berlin via Dusseldorph with long lay over

AB 7001 29JUN MIA DUS 0405P 0700A

AB 8718 30JUN DUS FCO 0555P 0755P

FARE - USD 698.40

Plus flight from STT.

AA 1350 29JUN STT MIA 0840A 1132A

TOTAL FARE - USD 159.86

If she can fly from St Thomas not via Miami , will be Delta

DL 674 29JUN STT ATL 0150P 0548P
DL 64 29JUN ATL FCO 0633P 1015A

TOTAL FARE - USD 2605.56

Or we can issue brand new ticket with Americans and loose Virgin

IB 4228 25JUN LHR MIA 1215P 0445P
OPERATED BY AMERICAN AIRLINES INC.

IB 6124 29JUN MIA MAD 0455P 0745A
IB 3230 30JUN MAD FCO 0845A 1115A

TOTAL FARE - USD 1383.56

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 06/22/2016 09:12 AM

thanks!

On Jun 22, 2016, at 9:00 AM, Natalia Molotkova wrote:

From: Natalia Molotkova
Sent: 06/22/2016 09:00 AM

Sure, checking...

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 06/22/2016 07:39 AM

Morning! Margerhita now says she wants to return on 29th to ROME. Can you research this please?! (Depart is Sat 25th from London to Miami. Return from Miami to Rome on 29th. We still will need to get her from STT to Miami on 29th. She will have one carry on bag. Not checking bags). Thx!

Sent from my iPhone

On Jun 21, 2016, at 5:58 PM, Natalia Molotkova [REDACTED] wrote:

[REDACTED]
To: [REDACTED]
Subject: Margherita's Ticket Rec. Loc#VGLODW
From: Natalia Molotkova
Sent: 06/21/2016 05:58 PM

Should I make change on Virgin portion or wait?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]

Sent: 06/21/2016 04:45 PM

ah got it! ok..will find out.

On Jun 21, 2016, at 4:43 PM, Natalia Molotkova
[REDACTED] wrote:

From: Natalia Molotkova
Sent: 06/21/2016 04:43 PM

The reason why I asked about bags, if she has bags to check in, we will have to make enough time for her in Miami to get bags and check in with Virgin.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 06/21/2016 04:36 PM

fantastic- that should work- let me ask her about checking bag or carrying on- I would think carrying on- I- m still waiting for her to reply back that this trip works for her- hold this for now please...

On Jun 21, 2016, at 4:25 PM, Natalia Molotkova
[REDACTED] wrote:

From: Natalia Molotkova
Sent: 06/21/2016 04:25 PM

We can change her Virgin flights to

VS 5 25JUN LHR MIA 100P 530P
VS 6 30JUN MIA LHR 930P 1110A

Will be \$686.40 additional collection.

Will she have a bags to check in? Or just carry on?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

From: [Redacted]
Sent: 06/21/2016 04:24 PM

thanks

On Jun 21, 2016, at 4:20 PM, Natalia Molotkova
[Redacted] wrote:

From: Natalia Molotkova
Sent: 06/21/2016 04:20 PM

Sure, checking...

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

From: [Redacted]
Sent: 06/21/2016 04:18 PM

Hi Natasha- can you look in to changing this ticket to go from London to Miami on Sat. June 25th (instead of NY) and back home on June 30th from Miami- .She will also need a ticket from STT to Miami on the 30th as well, but maybe this is a separate ticket altogether..? (She will be flying on Jeffrey- s private plane to STT on Monday June 27) Or maybe it is not cost effective to do this at all with this existing ticket due to it being Virgin Atlantic, but instead, purchase a whole new ticket for this kind of trip? Can you please check it out and let me know what is best?

On Jun 21, 2016, at 11:10 AM, Natalia Molotkova
[Redacted] wrote:

From: Natalia Molotkova
Sent: 06/21/2016 11:15 AM

Thank you!!
Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

From: [Redacted]
Sent: 06/21/2016 11:12 AM

ok- I will continue to reach out to Margherita for new dates before tomorrow!

On Jun 21, 2016, at 11:10 AM, Natalia Molotkova
[REDACTED] wrote:

From: Natalia Molotkova
Sent: 06/21/2016 11:10 AM

Yes, it is true:

REPRICING AND REISSUE MUST BE COMPLETED AT THE
SAME TIME THE RESERVATION IS CHANGED

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 06/21/2016 11:06 AM

thanks

On Jun 21, 2016, at 11:03 AM, Natalia Molotkova
[REDACTED] wrote:

From: Natalia Molotkova
Sent: 06/21/2016 11:03 AM

Let me double check..

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

From: 
Sent: 06/21/2016 10:45 AM

Natasha- Margherita will not be able to make her trip to NY tomorrow- due to Virgin Atlantic rules, is it true we must re ticket at the time we cancel the trip in order to use the money spent? (I know we will need to change this ticket I just don- t have dates from her yet- this will be the 2nd time we change her ticket. The agent I used to change the ticket the first time gave me this rule..you were on holiday)- can you confirm this VA rule is correct?

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

When booking concierge services for Card Members, American Express uses a third party concierge service contractor ("Concierge Company"). In some cases, Concierge Company will provide you with certain information about the service provider(s) fulfilling your concierge service. The actual decision to use any service provider referred by Concierge Company and/or American Express is the responsibility of each Card Member. Concierge Company and American Express strongly recommend that you carefully consider each service provider before choosing to use that provider. Service providers are not employees or agents of Concierge Company or American Express, and are not authorized to act on behalf of Concierge Company or American Express in any way. The Card Member accepting and utilizing a service provider acknowledges that Concierge Company and/or American Express are in no way responsible for the actions of the service provider used by the Card Member, and expressly understands and agrees that the exclusive remedy for any claims relating to services or products provided by the service provider (including, but not limited to negligence or failure to deliver on the terms of any contract between the service provider and the Card Member) is against the service provider and not against Concierge Company and/or American Express. Concierge Company and/or American Express shall not be liable for loss, damage, or other claim with respect to any services or products provided to Card Member by service provider. Service provider rates and availability are subject to change.

Content is provided "AS IS," without any express or implied warranties. Portions of this content are provided by Gayot© and may not be used without written permission. Used hereunder by license. For Google "Maps Terms of Use" click here: (http://maps.google.com/help/terms_maps.html). For "Map Legal Notices" click here: (http://www.maps.google.com/help/legalnotices_maps.html). There is typically no cost to you for most booking efforts Concierge Company and American Express perform on your behalf, although you are responsible for any purchases and/or shipping charges you authorize. Fees may apply for meetings and event planning. We reserve the right to note profile and preference data for servicing purposes. American Express acts solely as sales agent for travel suppliers and is not responsible for the actions or inactions of such

suppliers. We want you to be aware that certain suppliers pay us commissions and other incentives for reaching sales targets or other goals, and may also provide incentives to our travel counselors. For more information please visit www.americanexpress.com/travelterms California CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126

Ref# 160622-000080

From: [REDACTED]
Sent: 06/21/2016 06:33 PM

Wait. She hasn't responded yet. I'll get back to you in morning.

Sent from my iPhone

On Jun 21, 2016, at 5:58 PM, Natalia Molotkova [REDACTED] wrote:

To: [REDACTED]
Subject: Margherita's Ticket Rec. Loc#VGLODW
From: Natalia Molotkova
Sent: 06/21/2016 05:58 PM

Should I make change on Virgin portion or wait?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 06/21/2016 04:45 PM

ah got it! ok..will find out.

On Jun 21, 2016, at 4:43 PM, Natalia Molotkova [REDACTED] wrote:

From: Natalia Molotkova
Sent: 06/21/2016 04:43 PM

The reason why I asked about bags, if she has bags to check in, we will have to make enough time for her in Miami to get bags and check in with Virgin.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 06/21/2016 04:36 PM

fantastic- that should work- let me ask her about checking bag or carrying on- I would think carrying on- I- m still waiting for her to reply back that this trip works for her- hold this for now please...

On Jun 21, 2016, at 4:25 PM, Natalia Molotkova
 wrote:

From: Natalia Molotkova
Sent: 06/21/2016 04:25 PM

We can change her Virgin flights to

VS 5 25JUN LHR MIA 100P 530P

VS 6 30JUN MIA LHR 930P 1110A

Wil be \$686.40 additional collection.

Will she have a bags to check in? Or just carry on?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

From: [Redacted]
Sent: 06/21/2016 04:24 PM

thanks

On Jun 21, 2016, at 4:20 PM, Natalia Molotkova
[Redacted] wrote:

From: Natalia Molotkova
Sent: 06/21/2016 04:20 PM

Sure, checking...

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 06/21/2016 04:18 PM

Hi Natasha-- can you look in to changing this ticket to go from London to Miami on Sat. June 25th (instead of NY) and back home on June 30th from Miami- .She will also need a ticket from STT to Miami on the 30th as well, but maybe this is a separate ticket altogether..? (She will be flying on Jeffrey-- s private plane to STT on Monday June 27) Or maybe it is not cost effective to do this at all with this existing ticket due to it being Virgin Atlantic, but instead, purchase a whole new ticket for this kind of trip? Can you please check it out and let me know what is best?

On Jun 21, 2016, at 11:10 AM, Natalia Molotkova
[REDACTED] wrote:

From: Natalia Molotkova
Sent: 06/21/2016 11:15 AM

Thank you!!
Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 06/21/2016 11:12 AM

ok- I will continue to reach out to Margherita for new dates before tomorrow!

On Jun 21, 2016, at 11:10 AM, Natalia Molotkova
[REDACTED] wrote:

From: Natalia Molotkova
Sent: 06/21/2016 11:10 AM

Yes, it is true:

REPRICING AND REISSUE MUST BE COMPLETED AT THE
SAME TIME THE RESERVATION IS CHANGED

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 06/21/2016 11:06 AM

thanks

On Jun 21, 2016, at 11:03 AM, Natalia Molotkova
[REDACTED] wrote:

From: Natalia Molotkova
Sent: 06/21/2016 11:03 AM

Let me double check..

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 06/21/2016 10:45 AM

Natasha- Margherita will not be able to make her trip to NY tomorrow- due to Virgin Atlantic rules, is it true we must re ticket at the time we cancel the trip in order to use the money spent? (I know we will need to change this ticket I just don- t have dates from her yet- this will be the 2nd time we change her ticket. The agent I used to change the ticket the first time gave me this rule..you were on holiday)- can you confirm this VA rule is correct?

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

When booking concierge services for Card Members, American Express uses a third party concierge service contractor ("Concierge Company"). In some cases, Concierge Company will provide you with certain information about the service provider(s) fulfilling your concierge service. The actual decision to use any service provider referred by Concierge Company and/or American Express is the responsibility of each Card Member. Concierge Company and American Express strongly recommend that you carefully consider each service provider before choosing to use that provider. Service providers are not employees or agents of Concierge Company or American Express, and are not authorized to act on behalf of Concierge Company or American Express in any way. The Card Member accepting and utilizing a service provider acknowledges that Concierge Company and/or American Express are in no way responsible for the actions of the service provider used by the Card Member, and expressly understands and agrees that the exclusive remedy for any claims relating to services or products provided by the service provider (including, but not limited to negligence or failure to deliver on the terms of any contract between the service provider and the Card Member) is against the service provider and not against Concierge Company and/or American Express. Concierge Company and/or American Express shall not be liable for loss, damage, or other claim with respect to any services or products provided to Card Member by service provider. Service provider rates and availability are subject to change.

Content is provided "AS IS," without any express or implied warranties. Portions of this content are provided by Gayot© and may not be used without written permission. Used hereunder by license. For Google -Maps Terms of Use" click here: (http://maps.google.com/help/terms_maps.html). For "Map Legal Notices" click here: (http://www.maps.google.com/help/legalnotices_maps.html). There is typically no cost to you for most booking efforts Concierge Company and American Express perform on your behalf, although you are responsible for any purchases and/or shipping charges you authorize. Fees may apply for meetings and event planning. We reserve the right to note profile and preference data for servicing purposes. American Express acts solely as sales agent for travel suppliers and is not responsible for the actions or inactions of such suppliers. We want you to be aware that certain suppliers pay us commissions and other incentives for reaching sales targets or other goals, and may also provide incentives to our travel counselors. For more information please visit www.americanexpress.com/travelterms California CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126

From: Natalia Molotkova
Sent: 06/21/2016 05:58 PM

Should I make change on Virgin portion or wait?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 06/21/2016 04:45 PM

ah got it! ok..will find out.

On Jun 21, 2016, at 4:43 PM, Natalia Molotkova [REDACTED] wrote:

From: Natalia Molotkova
Sent: 06/21/2016 04:43 PM

The reason why I asked about bags, if she has bags to check in, we will have to make enough time for her in Miami to get bags and check in with Virgin.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 06/21/2016 04:36 PM

fantastic that should work let me ask her about checking bag or carrying on I would think carrying on I m still waiting for her to reply back that this trip works for her hold this for now please...

On Jun 21, 2016, at 4:25 PM, Natalia Molotkova [REDACTED] wrote:

From: Natalia Molotkova
Sent: 06/21/2016 04:25 PM

We can change her Virgin flights to

VS 5 25JUN LHR MIA 100P 530P
VS 6 30JUN MIA LHR 930P 1110A

Wil be \$686.40 additional collection.

Will she have a bags to check in? Or just carry on?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 06/21/2016 04:24 PM

thanks

On Jun 21, 2016, at 4:20 PM, Natalia Molotkova [REDACTED] wrote:

From: Natalia Molotkova
Sent: 06/21/2016 04:20 PM

Sure, checking...

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 06/21/2016 04:18 PM

Hi Natasha can you look in to changing this ticket to go from London to Miami on Sat. June 25th (instead of NY) and back home on June 30th from Miami .She will also need a ticket from STT to Miami on the 30th as well, but maybe this is a separate ticket altogether..? (She will be flying on Jeffrey s private plane to STT on Monday June 27) Or maybe it is not cost effective to do this at all with this existing ticket due to it being Virgin Atlantic, but instead, purchase a whole new ticket for this kind of trip? Can you please check it out and let me know what is best?

On Jun 21, 2016, at 11:10 AM, Natalia Molotkova
[REDACTED] wrote:

From: Natalia Molotkova
Sent: 06/21/2016 11:15 AM

Thank you!!
Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 06/21/2016 11:12 AM

ok I will continue to reach out to Margherita for new dates before tomorrow!

On Jun 21, 2016, at 11:10 AM, Natalia Molotkova
[REDACTED] wrote:

From: Natalia Molotkova
Sent: 06/21/2016 11:10 AM

Yes, it is true:

REPRICING AND REISSUE MUST BE COMPLETED AT THE
SAME TIME THE RESERVATION IS CHANGED

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 06/21/2016 11:06 AM

thanks

On Jun 21, 2016, at 11:03 AM, Natalia Molotkova
[REDACTED] wrote:

From: Natalia Molotkova
Sent: 06/21/2016 11:03 AM

Let me double check..

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 06/21/2016 10:45 AM

Natasha Margherita will not be able to make her trip to NY tomorrow due to Virgin Atlantic rules, is it true we must re ticket at the time we cancel the trip in order to use the money spent? (I know we will need to change this ticket I just don't have dates from her yet this will be the 2nd time we change her ticket. The agent I used to change the ticket the first time gave me this rule..you were on holiday) can you confirm this VA rule is correct?

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

When booking concierge services for Card Members, American Express uses a third party concierge service contractor ("Concierge Company"). In some cases, Concierge Company will provide you with certain information about the service provider(s) fulfilling your concierge service. The actual decision to use any service provider referred by Concierge Company and/or American Express is the responsibility of each Card Member. Concierge Company and American Express strongly recommend that you carefully consider each service provider before choosing to use that provider. Service providers are not employees or agents of Concierge Company or American Express, and are not authorized to act on behalf of Concierge Company or American Express in any way. The Card Member accepting and utilizing a service provider acknowledges that Concierge Company and/or American Express are in no way responsible for the actions of the service provider used by the Card Member, and expressly understands and agrees that the exclusive remedy for any claims relating to services or products provided by the service provider (including, but not limited to negligence or failure to deliver on the terms of any contract between the service provider and the Card Member) is against the service provider and not against Concierge Company and/or American Express. Concierge Company and/or American Express shall not be liable for loss, damage, or other claim with respect to any services or products provided to Card Member by service provider. Service provider rates and availability are subject to change.

Content is provided "AS IS," without any express or implied warranties. Portions of this content are provided by Gayot© and may not be used without written permission. Used hereunder by license. For Google Maps Terms of Use" click here: (http://maps.google.com/help/terms_maps.html). For "Map Legal Notices" click here: (http://www.maps.google.com/help/legalnotices_maps.html). There is typically no cost to you for most booking efforts Concierge Company and American Express perform on your behalf, although you are responsible for any purchases and/or shipping charges you authorize. Fees may apply for meetings and event planning. We reserve the right to note profile and preference data for servicing purposes. American Express acts solely as sales agent for travel suppliers and is not responsible for the actions or inactions of such suppliers. We want you to be aware that certain suppliers pay us commissions and other incentives for reaching sales targets or other goals, and may also provide incentives to our travel counselors. For more information please visit www.americanexpress.com/travelterms
California CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126

Ref# 160622-000080