

To: [REDACTED]
From: Natalia Molotkova
Sent: Mon 6/20/2016 1:30:14 PM
Subject: Change ticket to July 9 or 10? BACH/JOSCHA 14JUL16 JXC WDW Incident: 160620-001530

Title: American Express ®

To: Lesley Groff
Subject: Change ticket to July 9 or 10? BACH/JOSCHA 14JUL16 JXCWDW
From: Natalia Molotkova
Sent: 06/20/2016 09:30 AM

In my absence, my support team is available to assist. If you require immediate assistance, please contact my Associate Relationship Managers by calling the number on the back of your card 877 877 0987.

Kindest regards,

Natalia Molotkova
[REDACTED]

From: [REDACTED]
Sent: 06/20/2016 09:30 AM

Hi Natasha..I am being asked to change the ticket to depart July 9th if not the 9th then July 10th possible? how much to do this please?

>>

>>

>> Sent from my iPhone

>>

>> Begin forwarded message:

>>

>>> From: "American Express Travel" [REDACTED]

>>> Date: December 21, 2015 at 7:21:53 AM EST

>>> To: [REDACTED]

>>> Subject: SCHEDULE CHANGE Itinerary INCL TICKETNO for BACH/JOSCHA 14JUL16 JXCWDW

>>>

>>> DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact the Travel Services office number located on the attached PDF.

>>>

>>> IMPORTANT SCHEDULE CHANGE NOTICE! REFER TO ITINERARY

>>>

>>> If airline tickets are purchased for this itinerary:

>>> Airline Baggage Fee/Rules may apply and can be accessed by visiting:

>>> <https://myamextravel.com/baggage>

>>>

>>> You are receiving this email notification to advise:

>>>
>>> Your travel arrangements are outlined below in this email, in the attached PDF and have been posted to a secure website.

>>> Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

>>>
>>> <http://myamextravel.com/Itinerary?RLOC=JXCWDW&SURNAME=BACH&UTID=16277442>

>>>
>>> Travel Arrangements for
>>> BACH/JOSCHA
>>> BACH/MIRA MARIA
>>> BACH/TAIYO ANATOL
>>> BACH/AINO ZORA

>>>
>>>
>>>
>>>

>>> E-Ticket Number(s)

>>>
>>> BACH/J Ticket LH 2207666784227-22JUL
>>>
>>> BACH/M Ticket LH 2207666784228-22JUL
>>>
>>> BACH/T Ticket LH 2207666784229-22JUL
>>>
>>> BACH/A Ticket LH 2207666784230-22JUL
>>>
>>>

>>> Thursday 14 Jul 16

>>> Flight Information

>>>

>>> Date 14 Jul 2016

>>> Airline Lufthansa

>>> Airline Record Locator YF9RP8

>>> Flight/Class LH423 L Economy Class

>>> Origin Boston, Logan International

>>> Destination Frankfurt, Frankfurt International

>>> Departing 05:00 PM

>>> Arriving 05:55 AM / 15 Jul 2016

>>> Departure Terminal Terminal E

>>> Arrival Terminal Terminal 1

>>> Estimated Time 6 Hrs 55 Mins

>>> Stops Non-stop

>>> Seats Unassigned

>>> Confirmed

>>> Friday 15 Jul 16

>>> Flight Information

>>>

>>> Date 15 Jul 2016

>>> Airline Lufthansa

>>> Airline Record Locator YF9RP8

>>> Flight/Class LH174 L Economy Class

>>> Origin Frankfurt, Frankfurt International

>>> Destination Berlin, Berlin-Tegel / Otto Lilienthal
>>> Departing 07:45 AM
>>> Arriving 08:55 AM
>>> Departure Terminal Terminal 1
>>> Estimated Time 1 Hr 10 Mins
>>> Stops Non-stop
>>> Seats Unassigned
>>> Confirmed
>>>

>>> You may receive customer service emails even if you have requested not to receive email marketing offers from American Express.

>>> For details about our email practices, please review the American Express Privacy Statement at <http://www.americanexpress.com/privacy>.

>>>

>>> See attached itinerary PDF or link for full terms and conditions.

>>>

>>> PDF itinerary attachment:

>>> If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

>>>

>>> <http://www.adobe.com/products/acrobat/readstep.html>

>>>

>>> Thank you for choosing American Express Travel and have a pleasant trip.

>>>

>>> Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

>>>

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>>>

>>> Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may

consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

>>>

>>> California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

>>>

>>>

>> <BACH_JOSCHA-JXCWDW.pdf>

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