

To: [REDACTED]
From: Centurion Support
Sent: Wed 6/8/2016 5:28:31 PM
Subject: ARM- Seats with Virgin Atlantic [Incident: 160609-00030 2]

Title: American Express ® [REDACTED]

To: [REDACTED]
Subject: ARM- Seats with Virgin Atlantic
From: Centurion Support
Sent: 06/08/2016 01:28 PM

Dear [REDACTED]

I want to let you know , I was not able to confirm the seats for [REDACTED] [REDACTED] from London to Newark and back. You have the option to purchase the seats before check in for an additional 40USD each or extended leg room seats for 65USD each.

Would you like to buy her seats or wait until she checks in to assign seats ? If you want me to buy them for you , please provide me with the 4 digit # on the card holders card.

I look forward to hearing from you today.

Kind Regards,

Maria Hodges.

From Centurion Support on behalf of your Relationship Manager

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