

To: Bella Klein [REDACTED]
From: [REDACTED]
Sent: Tue 5/24/2016 1:33:43 PM
Subject: Fwd: Cancel Ticket #TDKGZT for Jeffrey [Incident: 160524-001741]

FYI

Sent from my iPhone

Begin forwarded message:

From: "Natalia Molotkova" <[REDACTED]>
Date: May 24, 2016 at 9:22:53 AM EDT
To: [REDACTED]
Subject: Cancel Ticket #TDKGZT for Jeffrey [Incident: 160524-001741]
Reply-To: [REDACTED]

To: [REDACTED]
Subject: Cancel Ticket #TDKGZT for Jeffrey
From: Natalia Molotkova
Sent: 05/24/2016 09:22 AM

Requested refund of \$17274.62, might take up to two
billing cycles.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 05/24/2016 09:15 AM

Appreciate it

Sent from my iPhone

On May 24, 2016, at 9:12 AM, Natalia Molotkova <[REDACTED]>
wrote:

From: Natalia Molotkova
Sent: 05/24/2016 09:12 AM

Morning, canceling..

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 05/24/2016 07:09 AM

Good morning Natasha...as I thought!...please cancel Jeffrey's ticket to Paris Rec.
Loc#TDKGZT for departure tomorrow...

Thanks!@

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Ref# 160524-001741