

**To:** Amex Centurian Travel[r  
**From:** [redacted]  
**Sent:** Fri 5/20/2016 8:02:55 PM  
**Subject:** Re: Ticket for [redacted] [Incident: 160521 -000227]

ok thanks

On May 20, 2016, at 3:57 PM, Natalia Molotkova  
[redacted] wrote:

**To:** [redacted]  
**Subject:** Ticket for [redacted]  
**From:** Natalia Molotkova

**Sent:** 05/20/2016 03:57 PM

Ticket will be non refundable with 150.00GBP cl

Regards,

Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[redacted]

Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** [redacted]  
**Sent:** 05/20/2016 03:12 PM

nah, you can release them...thanks...just purchase the 13-19th ticket for her

On May 20, 2016, at 3:09 PM, Natalia Molotkova [redacted]

**From:** Natalia Molotkova  
**Sent:** 05/20/2016 03:09 PM

Other dates still on hold or no need?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[redacted]

Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** [REDACTED]  
**Sent:** 05/20/2016 03:09 PM

ok, great. lets purchase this...thanks!

On May 20, 2016, at 3:02 PM, Natalia Molotkova <[REDACTED]>

**From:** Natalia Molotkova  
**Sent:** 05/20/2016 03:02 PM

1 VS            1 13JUN LHR EWR 0530P 0815P  
2 VS            10 19JUN JFK LHR 0930P 0930A

TOTAL FARE - USD    753.86

Regards,

Natalia (Natasha) Molotkova  
Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** [REDACTED]  
**Sent:** 05/20/2016 03:00 PM

Can you tell me best coach round trip for [REDACTED] 13-19 (evening arrival bes

On May 20, 2016, at 1:37 PM, Natalia Molotkova <[REDACTED]>

**From:** [REDACTED]  
**Sent:** 05/20/2016 01:54 PM

yes...only direct...thanks...let me show JE...

On May 20, 2016, at 1:37 PM, Natalia Molotkova [REDACTED]

**From:** Natalia Molotkova  
**Sent:** 05/20/2016 01:37 PM

Giving you only direct options:

Business

1 DL                    2 08JUN LHR JFK 1230P  
2 DL                    401 15JUN JFK LHR 0730P

TOTAL FARE - USD 3281.46

1 DL                    2 09JUN LHR JFK 1230P  
2 DL                    401 16JUN JFK LHR 0730P

TOTAL FARE - USD 3281.46

Coach

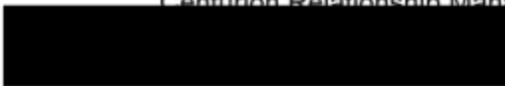
1 AY    5513 08JUN LHR JFK 0415P  
OPERATED BY BRITISH AIRWAYS  
2 AA            104 15JUN JFK LHR 1025P

TOTAL FARE - USD 753.86

1 AA 107 09JUN LHR JFK 0515P  
2 AA 104 16JUN JFK LHR 1025P  
1ADT 753.86 753.86  
TOTAL FARE - USD 753.86

Regards,

Natalia (Natasha) Molotkova  
Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** [Redacted]  
**Sent:** 05/20/2016 12:54 PM

thx

On May 20, 2016, at 12:52 PM, Natalia Molotkova <[Redacted]>

**From:** Natalia Molotkova  
**Sent:** 05/20/2016 12:52 PM

Sure, on it..

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** [Redacted]  
**Sent:** 05/20/2016 12:51 PM

Hi Natasha..can you please research best price round trip coach and biz class ticket from London to NY dep  
June 9 returning June 16. Any airport...thanks!

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Ref# 160521-000227