

To: [REDACTED]
From: Natalia Molotkova
Sent: Thur 5/19/2016 3:22:19 PM
Subject: CHANGE Flight for Jeffrey...book him to Paris and back fr om NY [Incident: 160520-000102]

Title: American Express ®

To: [REDACTED]
Subject: CHANGE Flight for Jeffrey...book him to Paris and back from NY
From: Natalia Molotkova

Sent: 05/19/2016 11:22 AM

We can do Air France first class round trip as:

1 AF 7 25MAY JFK CDG 0720P 0835A
2 AF 6 29MAY CDG JFK 0205P 0420P

TOTAL FARE - USD 16767.16

Will need Centurion Arrival Service in Paris? It is complementary:

The Centurion International Arrival Services (CIAS) benefit is available to U.S. Centurion Members who purchase first or business class tickets through Centurion Travel Service over the phone.

CIAS benefits include:

A personal guide who will greet the Member upon arrival
Guide will expedite them through customs and immigration when possible
Guide will coordinate a seamless exit with their ground transportation
Electric carts and baggage porters may also be requested (not guaranteed)

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
(877) 877-0987

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 05/19/2016 11:21 AM

thanks

On May 19, 2016, at 11:16 AM, Natalia Molotkova
[REDACTED] wrote:

From: Natalia Molotkova
Sent: 05/19/2016 11:16 AM

OK

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
(877) 877-0987

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 05/19/2016 11:06 AM

Natasha sorry to drive you crazy can you please NOT book the trip for Jeffrey to STT but instead book a ticket to Paris, France on May 25th, 2016 from NY, FULLY REFUNDABLE, return on May 29th, 2016. First class.

OK?

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Ref# 160520-000102