

**To:** Amex Centurian Travel [REDACTED]  
**From:** [REDACTED]  
**Sent:** Thur 5/19/2016 3:24:53 PM  
**Subject:** Re: CHANGE Flight for Jeffrey...book him to Pa ris and back from NY [Incident: 160520-000102 ]

Great...please purchase and send me ticket...thank you for letting me know about the amenities but JE has his own car and driver there! (and my bet...he doesnt go anyway!)

On May 19, 2016, at 11:22 AM, Natalia Molotkova  
[REDACTED] wrote:

**To:** [REDACTED]  
**Subject:** CHANGE Flight for Jeffrey...book him to Paris and back from NY  
**From:** Natalia Molotkova

**Sent:** 05/19/2016 11:22 AM

We can do Air France first class round trip as:

1 AF 7 25MAY JFK CDG 0720P 0835A  
2 AF 6 29MAY CDG JFK 0205P 0420P

TOTAL FARE - USD 16767.16

Will need Centurion Arrival Service in Paris? It is complementary:

The Centurion International Arrival Services (CIAS) benefit is available to U.S. Centurion Members who p  
through Centurion Travel Service over the phone. CIAS benefits includ

- A personal guide who will greet the Member upon arrival
- Guide will expedite them through customs and immigration when poss
- Guide will coordinate a seamless exit with their ground transportation
- Electric carts and baggage porters may also be requested (not guarant

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
(877) 877-0987

Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** [REDACTED]  
**Sent:** 05/19/2016 11:21 AM

thanks

On May 19, 2016, at 11:16 AM, Natalia Molotkova <[REDACTED]>

**From:** Natalia Molotkova  
**Sent:** 05/19/2016 11:16 AM

OK

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

(877) 877-0987

Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** [REDACTED]  
**Sent:** 05/19/2016 11:06 AM

Natasha...sorry to drive you crazy...can you please NOT book the trip for Jeffrey to STT but instead book a t  
from NY, FULLY REFUNDABLE, return on May 29th, 2016. First class

OK?

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Ref# 160520-000102