

To: [REDACTED]
From: Natalia Molotkova
Sent: Tue 5/3/2016 1:38:13 PM
Subject: [REDACTED] change to BIZ and return to 15th! [Incident: 1 60503-000638]

Title: American Express ®

To: [REDACTED]
Subject: [REDACTED] change to BIZ and return to 15th!
From: Natalia Molotkova

Sent: 05/03/2016 09:38 AM

OK, on it...

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 05/03/2016 09:33 AM

Thx

Sent from my iPhone

On May 3, 2016, at 9:24 AM, Natalia Molotkova <[REDACTED]> wrote:

From: [REDACTED]
Sent: 05/03/2016 09:33 AM

This is for both [REDACTED] and her boyfriend! Both get biz seats round trip thx

Sent from my iPhone

On May 3, 2016, at 9:24 AM, Natalia Molotkova <[REDACTED]> wrote:

From: Natalia Molotkova
Sent: 05/03/2016 09:24 AM

OK, let me have a look...

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 05/02/2016 06:54 PM

Hi Natasha Jeffrey wants to change [REDACTED]'s ticket to Biz class round trip FIRST row if possible! Also, he wants them to return on the 15th not the 16th

Can you make these changes for me when you arrive work tomorrow (or today if you are reading on May 3rd!)

Thanks, Lesley

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