

To: Amex Centurian Travel [REDACTED]@ [REDACTED]
From: Lesley Groff
Sent: Mon 5/2/2016 9:03:53 PM
Subject: Re: Flights from NY to STT May 10-16 [Inciden t: [REDACTED]]

ok thanks...waiting for JE to reply! We will keep as is for now...

On May 2, 2016, at 4:58 PM, Natalia Molotkova
< [REDACTED] > wrote:

To: Lesley Groff
Subject: Flights from NY to STT May 10-16
From: Natalia Molotkova

[REDACTED]
Sent: 05/02/2016 04:58 PM

Right now is available.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm

From: Lesley Groff
Sent: 05/02/2016 04:57 PM

ok....and I assume available...let me tell JE...he may

On May 2, 2016, at 4:49 PM, Natalia Molotkova < [REDACTED] >

From: Natalia Molotkova
Sent: 05/02/2016 04:49 PM

Yes, sorry, it is per ticket.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm

From: Lesley Groff

Sent: 05/02/2016 04:45 PM

each correct?

On May 2, 2016, at 4:42 PM, Natalia Molotkova <[REDACTED]>

From: Natalia Molotkova
Sent: 05/02/2016 04:42 PM

Same flights will be \$1917.76, non refu

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30

From: Lesley Groff
Sent: 05/02/2016 04:39 PM

Natasha, what is the price tag for this round trip in biz class please?]

On May 2, 2016, at 4:10 PM, Natalia Molotkova <[REDACTED]>

From: Natalia Molotkova
Sent: 05/02/2016 04:10 PM

OK

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30

From: Lesley Groff
Sent: 05/02/2016 04:09 PM

LETs buy them seats...
last four digits: 9047
Thanks

On May 2, 2016, at 4:04 PM, Natalia Molotkova <[REDACTED]>

From: Natalia Molotkova
Sent: 05/02/2016 04:04 PM

I tried to get seats on the return flight for free. I couldn't. So it is a

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm

From: Lesley Groff
Sent: 05/02/2016 03:33 PM

very good! purchase please! thanks

On May 2, 2016, at 3:31 PM, Natalia Molotkova <[REDACTED]>

From: Natalia Molotkova
Sent: 05/02/2016 03:31 PM

OK, non refundable coach with \$200

Regards,

EFTA_R1_00593432
EFTA02053283

Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm

From: Lesley Groff
Sent: 05/02/2016 03:30 PM

Lets do the [REDACTED] flights! thanks

On May 2, 2016, at 3:10 PM, Natalia Molotkova <[REDACTED]>

From: Natalia Molotkova
Sent: 05/02/2016 03:10 PM

OK. lowest fares are

2 [REDACTED] [REDACTED] 1 [REDACTED] [REDACTED] 10MAY JFK STT 08
[REDACTED] 16MAY STT JFK 0141P 0546P - no seats to pre-assi
12ADT 477.76
TOTAL FARE - USD 955.52

2 [REDACTED] [REDACTED] 1 [REDACTED] [REDACTED] 10MAY JFK STT 08
[REDACTED] 16MAY STT JFK 0140P 0604P - only preferr seats left
1ADT 413.76
TOTAL FARE - USD 827.52

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm

From: Natalia Molotkova

Sent: 05/02/2016 03:01 PM

Now I am sorry, I missed the fact that it is round

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30

From: Lesley Groff
Sent: 05/02/2016 02:36 PM

Sorry. I meant early flight on 10th and latest

Sent from my iPhone

On May 2, 2016, at 2:18 PM, Natalia Molotkova <[REDACTED]>

From: Natalia Molotkova
Sent: 05/02/2016 02:18 PM

Lesley, latest direct flight will Delta be a

1 [REDACTED] [REDACTED] 10MAY JFK STT 084

1ADT 236.90
TOTAL FARE - USD 473.80
OK to issue?

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30

From: Lesley Groff
Sent: 05/02/2016 02:15 PM

great. thanks

EFTA_R1_00593434
EFTA02053285

On May 2, 2016, at 2:11 PM, Natalia Molotkova <[REDACTED]>

From: Natalia Molotkova
Sent: 05/02/2016 02:11 PM

Hi, Lesley!!!

Working on your new request, will be

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm

From: Lesley Groff
Sent: 05/02/2016 02:06 PM

Hi Natasha. Hope you had a nice weekend. I need

[REDACTED]

Depart NY May 10 morning return May 16 as late as possible. Direct Flights. Coach. Window and middle
airport.

Prices and options...thanks! Lesley

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [\[REDACTED\]](#)

© 2015 American Express. All rights reserved

When booking concierge services for Card Members, American Express uses a third party concierge service contractor ("Concierge Company"). American Express may disclose certain information about the service provider(s) fulfilling your concierge service. The actual decision to use any service provider is made by each Card Member. Concierge Company and American Express strongly recommend that you carefully consider each service provider before booking. Concierge Company employees or agents of Concierge Company or American Express, and are not authorized to act on behalf of Concierge Company or American Express. Concierge Company service provider acknowledges that Concierge Company and/or American Express are in no way responsible for the actions of the service provider. Concierge Company agrees that the exclusive remedy for any claims relating to services or products provided by the service provider (including, but not limited to, claims arising from the relationship between the service provider and the Card Member) is against the service provider and not against Concierge Company and/or American Express.

EFTA_R1_00593435
EFTA02053286

liable for loss, damage, or other claim with respect to any services or products provided to Card Member by service pro

Content is provided "AS IS," without any express or implied warranties. Portions of this content are provided by Gayot© and ma
Google "Maps Terms of Use" click here: (http://maps.google.com/help/terms_maps.html). For "Map Legal Notices" click here
typically no cost to you for most booking efforts Concierge Company and American Express perform on your behalf, although yo
Fees may apply for meetings and event planning. We reserve the right to note profile and preference data for servicing purpose
responsible for the actions or inactions of such suppliers. We want you to be aware that certain suppliers pay us commissions a
provide incentives to our travel counselors. For more information please visit www.americanexpress.com/travelterms California C

0126

Ref#

