

To: Amex Centurian Travel [REDACTED]
From: [REDACTED]
Sent: Mon 4/25/2016 6:24:27 PM
Subject: Re: Change Return Date for Louella/Renato trip! [Incident: 160426-000325]

ok totally fine..just thought i would ask...let me know what is available on sunday for them

On Apr 25, 2016, at 2:18 PM, Natalia Molotkova
[REDACTED] wrote:

To: [REDACTED]
Subject: Change Return Date for Louella/Renato trip!
From: Natalia Molotkova

Sent: 04/25/2016 02:18 PM

No, we can't use vouchers on already exchanged ticket. Only new one. Let me ha

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 04/25/2016 02:15 PM

Jeffrey would like Louella and Renato to stay on STT throughout the weekend...come back on Sunday...ca
on Sunday May 1st direct to Miami...midday...

I have the vouchers you sent me for \$70 each...should we use those now

Thanks, Lesley

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Ref# 160426-000325