

To: [REDACTED]
From: Natalia Molotkova
Sent: Fri 4/8/2016 4:28:31 PM
Subject: Change [REDACTED] and [REDACTED] ticket again! [Incident: 16040 9-000177]

Title: American Express ® [REDACTED]

To: Lesley Groff
Subject: Change Arina and Yulia's ticket again!
From: Natalia Molotkova

Sent: 04/08/2016 12:28 PM

OK

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 04/08/2016 12:27 PM

Hi Natasha. Please change [REDACTED] tickets to STT to go Tuesday 12th! Same flights are good. Sorry!! And thanks

Sent from my iPhone

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