

To: [REDACTED]
From: Natalia Molotkova
Sent: Fri 4/8/2016 4:35:11 PM
Subject: Change Arina and Yulia's ticket again! [Incident: 16040 9-000177]

Title: American Express ®

To: [REDACTED]
Subject: Change [REDACTED] and [REDACTED] ticket again!
From: Natalia Molotkova

Sent: 04/08/2016 12:35 PM

Yes, \$284.90 per ticket, same rules.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 04/08/2016 12:33 PM

Can we get same flights?

Sent from my iPhone

On Apr 8, 2016, at 12:28 PM, Natalia Molotkova <[REDACTED]> wrote:

From: [REDACTED]
Sent: 04/08/2016 12:33 PM

Thx

Sent from my iPhone

On Apr 8, 2016, at 12:28 PM, Natalia Molotkova <[REDACTED]> wrote:

From: Natalia Molotkova
Sent: 04/08/2016 12:28 PM

OK

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 04/08/2016 12:27 PM

Hi Natasha. Please change Arina and Yulia's tickets to STT to go Tuesday 12th! Same flights are good. Sorry!! And thanks

Sent from my iPhone

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Ref# 160409-000177

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