

To: [REDACTED]
From: Natalia Molotkova
Sent: Wed 4/13/2016 1:17:22 PM
Subject: Change rec loc #CFPNHY [Incident: 160413-000576]

Title: American Express ® [REDACTED]

To: [REDACTED]
Subject: Change rec loc #CFPNHY
From: Natalia Molotkova

Sent: 04/13/2016 09:17 AM

[REDACTED], to change it to

AA2421 21APR MIA STT 1245P 320P
AA 943 24APR STT MIA 145P 447P

will be \$210 additional collection per ticket. OK to exchange?

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Natalia Molotkova
Sent: 04/13/2016 09:04 AM

Morning, changing..

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 04/12/2016 06:09 PM

Hi Natasha. Tomorrow when you "get to work" can you please change [REDACTED] and Renato's tickets again to arrive the island on the 21st depart on 24th. Same flights would be great if available.
Thanks so much ! [REDACTED]

Mon. April 18, 2016

Louella and Renato to LSJ via AA#2421 at 12:45pm from Miami, arrive 3:20pm

(Rec. Loc#CFPNHY)

Sent from my iPhone

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