

To: Natalia Molotkova [REDACTED]
From: [REDACTED]
Sent: Mon 3/28/2016 3:43:48 PM
Subject: Re: Receipt for cancellation [Incident: 160329-00 0119]

Thx

Sent from my iPhone

On Mar 28, 2016, at 11:36 AM, Natalia Molotkova [REDACTED] wrote:

[REDACTED]
To: [REDACTED]
Subject: Receipt for cancellation
From: Natalia Molotkova
Sent: 03/28/2016 11:36 AM

For your records.
Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

From: Natalia X Molotkova
Sent: 03/28/2016 11:30 AM

Receipt for the cancellation fee.

Natalia (Natasha) Molotkova|Relationship Manager

American Express Centurion Servicing

Working hours: 9:00am-5:30pm Monday-Friday



*Behind every great travel moment is a Journeymaker
who helped make it happen. Journeymakers.com*

From: Mihaela Tocea [mailto: [REDACTED]]
Sent: Monday, March 28, 2016 11:26 AM
To: Natalia X Molotkova; Emilie Pignol; Danilo Huss
Subject: RE: Mr. Epstein Jeffrey- HELP

Dear Natalia,

Please find attached the credit card receipt.

Please do not hesitate to let us know if there is anything else that we can assist you with.

Kind regards,

Mihaela

Mihaela Tocea

Reservations and Revenue Manager

Address [REDACTED]
[REDACTED] Marrakech, Morocco

Mobile [REDACTED]

Email [REDACTED]

Website www.mandarinoriental.com

Join us on ...

Mandarin Oriental, Marrakech awarded "Hotel of the Year" by the Gallivanter's **Guide** and "Best New Luxury Hotel in 2015" by Luxury Travel Intelligence and one of the "Best New Hotels on the Planet" on Travel + Leisure's "It List" 2016.

Mandarin Oriental Hotel Group attained the highest rankings for many of its hotels, restaurants and spas in the annual 'Oscars' of the hotel industry: the **Forbes Travel Guide Five & Four Star Awards**. A record 18 hotels have been awarded in 2016. The Group's flagship property Mandarin Oriental, Hong Kong, is the only hotel in the world to receive 'five' Five Star ratings for the hotel, spa and three of its restaurants, while the Group's newest hotel, Mandarin Oriental, Milan, is the only property in the city to be honoured with the Five Star accolade. For more information, or to book your stay at one of the finest hotels in the world, visit www.mandarinoriental.com where we also promise the best available rates.

American Express made the following annotations

"This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use, or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify us by reply e-mail and immediately and permanently delete this message and any attachments.

Thank you."

American Express a ajouté le commentaire suivant le
Ce courrier et toute pièce jointe qu'il contient sont réservés au seul destinataire indiqué et peuvent renfermer des renseignements confidentiels et privilégiés. Si vous n'êtes pas le destinataire prévu, toute divulgation, duplication, utilisation ou distribution du courrier ou de toute pièce jointe est interdite. Si vous avez reçu cette communication par erreur, veuillez nous en aviser par courrier et détruire immédiatement le courrier et les pièces jointes. Merci.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

When booking concierge services for Card Members, American Express uses a third party concierge service contractor ("Concierge Company"). In some cases, Concierge Company will provide you with certain information about the service provider(s) fulfilling your concierge service. The actual decision to use any service provider referred by Concierge Company and/or American Express is the responsibility of each Card Member. Concierge Company and American Express strongly recommend that you carefully consider each service provider before choosing to use that provider. Service providers are not employees or agents of Concierge Company or American Express, and are not authorized to act on behalf of Concierge Company or American Express in any way. The Card Member accepting and utilizing a service provider acknowledges that Concierge Company and/or American Express are in no way responsible for the actions of the service provider used by the Card Member, and expressly understands and agrees that the exclusive remedy for any claims relating to services or products provided by the service provider (including, but not limited to negligence or failure to deliver on the terms of any contract between the service provider and the Card Member) is against the service provider and not against Concierge Company and/or American Express. Concierge Company and/or American Express shall not be liable for loss, damage, or other claim with respect to any services or products provided to Card Member by service provider. Service provider rates and availability are subject to change.

Content is provided "AS IS," without any express or implied warranties. Portions of this content are provided by Gayot© and may not be used without written permission. Used hereunder by license. For Google "Maps Terms of Use" click here: (http://maps.google.com/help/terms_maps.html). For "Map Legal Notices" click here: (http://www.maps.google.com/help/legalnotices_maps.html). There is typically no cost to you for most booking efforts Concierge Company and American Express perform on your behalf, although you are responsible for any purchases and/or shipping charges you authorize. Fees may apply for meetings and event planning. We reserve the right to note profile and preference data for servicing purposes. American Express acts solely as sales agent for travel suppliers and is not responsible for the actions or inactions of such suppliers. We want you to be aware that certain suppliers pay us commissions and other incentives for reaching sales targets or other goals, and may also provide incentives to our travel counselors. For more information please visit www.americanexpress.com/travelterms California [REDACTED] Washington [REDACTED] Iowa [REDACTED] Nevada [REDACTED]

Ref# 160329-000119

.

<SKM_C284e16032821160.pdf>