

**To:** Bella Klein [REDACTED]  
**From:** [REDACTED]  
**Sent:** Mon 3/21/2016 2:49:37 PM  
**Subject:** Phone still not working at 71st

Hi Bella...I still cannot make long distance calls from the Guest line over here [REDACTED]...I use these lines so that I don't take up the [REDACTED] line...I want to keep that line free for incoming calls...if I use this line, people get a busy signal...so I do need these other 2 lines to make calls from!)...can you please check on this for me...?