

**To:** Amex Centurian Travel [REDACTED]  
**From:** Lesley Groff  
**Sent:** Tue 3/15/2016 5:59:30 PM  
**Subject:** Re: Mandarin Marrakech! [Incident: 160316-0 00445]

Ok thanks...understand the hotel must book the room directly in order to take advantage of our credit...let me know what they say....  
and OK on the Mandarin Pool Villa at 950.00 EUR per a night...that is a very nice regular room!  
ha!

On Mar 15, 2016, at 1:56 PM, Natalia Molotkova

[REDACTED] wrote:

**To:** Lesley Groff  
**Subject:** Mandarin Marrakech!  
**From:** Natalia Molotkova

[REDACTED]  
**Sent:** 03/15/2016 01:56 PM

I am waiting fro the hotels' respond about using credit, They have to book his room. I sent them  
Lowest available room category will be Mandarin Pool Villa at 950.00EUR per night pus tax, Cen

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** Lesley Groff  
**Sent:** 03/15/2016 01:54 PM

thanks

On Mar 15, 2016, at 1:52 PM, Natalia Molotkova <[REDACTED]> wrote:

**From:** Natalia Molotkova  
**Sent:** 03/15/2016 01:52 PM

Checking..

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** Lesley Groff  
**Sent:** 03/15/2016 01:51 PM

Howdy stranger! :)

Can you please look in to booking the Mandarin Marrakech with our credit we have outstanding for March 1  
March 21...same room as we did last time (some suite I'm sure...)

We would also need one regular room...please let me know price of regular room and avail

LMK if it is possible to use the credit we have and if available...I know we are within cancellatio

Jeffrey is considering to go!! thanks Lesley

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Ref# 160316-000445