

**To:** [REDACTED]  
**From:** Natalia Molotkova  
**Sent:** Wed 3/16/2016 1:19:00 PM  
**Subject:** Reservations for visa -Karyna Shuliak - St Barth [Incid ent: [REDACTED]]

Title: American Express ® [REDACTED]

**To:** Lesley Groff  
**Subject:** Reservations for visa -Karyna Shuliak - St Barth  
**From:** Natalia Molotkova  
**Sent:** 03/16/2016 09:18 AM

Hotel wants to know if it is correct length of stay. When do you think you will be ready to cancel it?  
Should I reduce amount of days?

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager  
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** Lesley Groff  
**Sent:** 03/16/2016 09:15 AM

Sure. We can still cancel Even though we Reconfirm with them I would think?

Sent from my iPhone

On Mar 16, 2016, at 9:05 AM, Natalia Molotkova [REDACTED] wrote:

**To:** Lesley Groff  
**Subject:** Reservations for visa -Karyna Shuliak - St Barth  
**From:** Natalia Molotkova  
**Sent:** 03/16/2016 09:05 AM

FYI - hotel for [REDACTED] emailed us: should I re-confirm the length of stay?

Dear Partners

We are currently holding a reservation under the name of [REDACTED]  
[REDACTED] made by your agency for a stay from March 21st to  
April 21st 2016 for 31 nights with confirmation number  
[REDACTED]

In order to prepare your guest's arrival and to avoid any  
misunderstanding we would like to ask you kindly to reconfirm  
the length of the stay

Please do not hesitate also to contact us back for any further  
information or assistance you may need with your reservations

With our best regards

EGILL  
THORSTEINSSON  
*Votre conseiller de ventes / Your reservations Consultant*  
THE WESTIN PARIS - VENDÔME  
3, Rue de Castiglione, 75001 Paris, France  
T 33.1.44.77.11.11 F 33.1.44.77.10.77

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** Lesley Groff  
**Sent:** 03/16/2016 09:03 AM

Thx!

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wrote:

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**To:** Lesley Groff  
**Subject:** Reservations for visa -Karyna Shuliak - St Barth  
**From:** Natalia Molotkova  
**Sent:** 03/16/2016 08:55 AM

OK, will void the ticket, thank you...

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

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**Sent:** 03/15/2016 05:36 PM

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Lesley, I am leaving at 5:30pm.

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**If possible can you please have it done by the end of the day tomorrow, since I might need to go to the embassy on Thursday.**

**Thanks a lot!!  
Karyna.**

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**Date:** March 15, 2016 at 3:26:17 PM EDT  
**To:** Lesley Groff <[REDACTED]>

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If possible can you please have it done by the end of the day tomorrow, since I might need to go to the embassy on Thursday.

Thanks a lot!!  
Karyna.

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Ref# 160316-000598

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**Karyna.**

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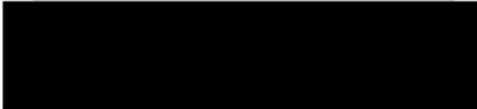
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Dear Partners

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In order to prepare your guest's arrival and to avoid any  
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Please do not hesitate also to contact us back for any further  
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With our best regards

EGILL  
THORSTEINSSON  
*Votre conseiller de ventes / Your reservations Consultant*  
THE WESTIN PARIS - VENDÔME  
3, Rue de Castiglione, 75001 Paris, France  
T 33.1.44.77.11.11 F 33.1.44.77.10.77

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Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

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[REDACTED]

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On Mar 15, 2016, at 5:07 PM, Natalia Molotkova <[REDACTED]>  
wrote:

**From:** Natalia Molotkova  
**Sent:** 03/15/2016 05:07 PM

There are no refundable fares on this rout. Non refundable and void ticket tomorrow?

Regards,

Natalia (Natasha) Molotkova  
Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** Lesley Groff  
**Sent:** 03/15/2016 04:36 PM

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**From:** Natalia Molotkova  
**Sent:** 03/15/2016 03:34 PM

OK

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Natalia (Natasha) Molotkova  
Centurion Relationship Manager



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**Sent:** 03/15/2016 03:30 PM

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**If possible can you please have it done by the end of the day tomorrow, since I might need to go to the embassy on Thursday.**

**Thanks a lot!!  
Karyna.**

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Ref# 160316-000598

**From:** Natalia Molotkova  
**Sent:** 03/15/2016 05:21 PM

All hotels in St. Barth are non refundable or 90 days cancellation policy. Why does she need St Barth reservation if she is going to get visa with Paris reservation? I believe same Schengen visa fro St. Barth as France.

Lesley, I am leaving at 5:30pm.

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**From:** Lesley Groff  
**Sent:** 03/15/2016 03:30 PM

Hi Natasha- I need the below as well for Karyna Shuliak! thank you

Begin forwarded message:

**From:** Karyna Shuliak [REDACTED]  
**Subject:** Reservations for visa  
**Date:** March 15, 2016 at 3:26:17 PM EDT  
**To:** Lesley Groff <[REDACTED]>

Hi Lesley,  
Could you please make the following flight and hotel reservations, that I would have to bring for my visa appointment:

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If possible can you please have it done by the end of the day tomorrow, since I might need to go to the embassy on Thursday.

Thanks a lot!!  
Karyna.

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Ref# 160316-000598

**From:** Natalia Molotkova  
**Sent:** 03/16/2016 08:55 AM

OK, will void the ticket, thank you...

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

**From:** Lesley Groff  
**Sent:** 03/15/2016 07:12 PM

Hi Natasha below is from Karyna we don't need to worry on St. Barth's yet or maybe never  
Thanks Lesley, let's skip St. Barth then and just do Paris.  
But in general, for a short term schengen does not work for St. Barth, however if they give me a 6 months one like the last time, that would work then. We'll see..

Anyway, let's just do Paris for now then..  
Thank you!

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wrote:

**From:** Lesley Groff  
**Sent:** 03/15/2016 05:36 PM

Ok. I remember we did this same thing last year and you had the same question. Let me ask her.

Sent from my iPhone

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**From:** Natalia Molotkova  
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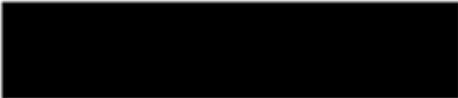


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