

To: Bella Klein [REDACTED]
Cc: Rich Kahn [REDACTED]
From: Lesley Groff
Sent: Fri 3/11/2016 7:00:54 PM
Subject: Re: Signed Event Order-Enhanced Education Feb. 15-19

address is correct! go ahead and mail...

On Mar 11, 2016, at 1:59 PM, bellaklein <[REDACTED]> wrote:

Hi Les,
Your check reimbursement attached. I will mail it today if you confirm address

<doc00060720160311135552.pdf>

Thank you,
Bella

[REDACTED]

On Mar 11, 2016, at 1:12 PM, Lesley Groff <[REDACTED]> wrote:

Hi Rich and Bella...we will receive no further discount from the Fairmont...we had contracted Mon Feb 15-Fri. Feb. 19 then cancelled the Monday 15th...we were not charged for any of the food this day that we had contracted for only a room charge of like \$300. I have looked over the invoice and I confirm it is correct. Might you be able to issue me a reimbursement check from Enhanced for the \$5763.99 ? I may be in on Tuesday 15th so you can hold on to it for me! thanks,
Lesley

Begin forwarded message:

From: "Girard, Jean (WFC)"
[REDACTED]
Subject: RE: Signed Event Order-Enhanced Education Feb. 15-19
Date: March 11, 2016 at 12:59:14 PM EST
To: Lesley Groff [REDACTED]
"Accounts Receivable (WFC)"
<WFC.AccountsReceivable@Fairmont.com>

Good morning Leslie,

Leslie, we did not apply any cancellation fee when you cancel the first day of your program, as a gesture of goodwill. I am not able to apply any further discount unfortunately. I hope you understand ...

Let me know if you have any questions?
Best,

Jean-Roger Girard

Director, Catering and Event Sales

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fairmont.com/waterfront-vancouver

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