

To: Natalia Molotkova [REDACTED]
From: Lesley Groff
Sent: Wed 3/16/2016 2:27:07 PM
Subject: Re: Reservations for visa -Karyna Shuliak - St Barth [Incident: [REDACTED]]

Do we have the letter of confirmation from the hotel as of yet? Sorry I haven't been keeping up. Have been busy and was going to delve in a bit later today. If we have the confirm of the long stay that she wants then we are good but if we don't have it we need it (therefore confirm the long stay and get the letter).

Sent from my iPhone

On Mar 16, 2016, at 9:19 AM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]
To: Lesley Groff
Subject: Reservations for visa -Karyna Shuliak - St Barth
From: Natalia Molotkova
Sent: 03/16/2016 09:18 AM

Hotel wants to know if it is correct length of stay. When do you think you will be ready to cancel it? Should I reduce amount of days?

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 03/16/2016 09:15 AM

Sure. We can still cancel Even though we Reconfirm with them I would think?

Sent from my iPhone

On Mar 16, 2016, at 9:05 AM, Natalia Molotkova <[REDACTED]> wrote:

To: Lesley Groff

Subject: Reservations for visa -Karyna Shuliak - St Barth

From: Natalia Molotkova

Sent: 03/16/2016 09:05 AM

FYI - hotel for [REDACTED] emailed us: should I re-confirm the length of stay?

Dear Partners

We are currently holding a reservation under the name of [REDACTED] [REDACTED] made by your agency for a stay from March 21st to April 21st 2016 for 31 nights with confirmation number [REDACTED]

In order to prepare your guest's arrival and to avoid any misunderstanding we would like to ask you kindly to reconfirm the length of the stay

Please do not hesitate also to contact us back for any further information or assistance you may need with your reservations

With our best regards

EGILL
THORSTEINSSON
Votre conseiller de ventes / Your reservations Consultant
THE WESTIN PARIS - VENDÔME

[REDACTED]

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 03/16/2016 09:03 AM

Thx!

Sent from my iPhone

On Mar 16, 2016, at 8:55 AM, Natalia Molotkova <[REDACTED]>
wrote:

[REDACTED]
To: Lesley Groff
Subject: Reservations for visa -Karyna Shuliak - St Barth
From: Natalia Molotkova
Sent: 03/16/2016 08:55 AM

OK, will void the ticket, thank you...

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 03/15/2016 07:12 PM

Hi Natashabelow is from Karynawe dont need to worry on St. Barths yet or maybe never
Thanks Lesley, let's skip St. Barth then and just do Paris.
But in general, fur a short term schengen does not work for St. Barth, however if they give
me a 6 months one like the last time, that would work then. We'll see..
Anyway, let's just do Paris for now then..
Thank you!

On Mar 15, 2016, at 5:21 PM, Natalia Molotkova <[REDACTED]>
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Sent: 03/15/2016 05:36 PM

Ok. I remember we did this same thing last year and you had the same question. Let me ask her.

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Lesley, I am leaving at 5:30pm.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager



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If possible can you please have it done by the end of the day tomorrow, since I might need to go to the embassy on Thursday.

Thanks a lot!!
Karyna.

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Member) is against the service provider and not against Concierge Company and/or American Express. Concierge Company and/or American Express shall not be liable for loss, damage, or other claim with respect to any services or products provided to Card Member by service provider. Service provider rates and availability are subject to change.

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Date: March 15, 2016 at 3:26:17 PM EDT
To: Lesley Groff <[REDACTED]>

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Thanks a lot!!
Karyna.

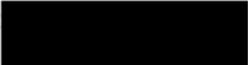
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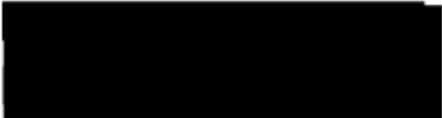
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Thanks a lot!!

Karyna.

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EFTA02057624

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Lesley, I am leaving at 5:30pm.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager



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Thanks a lot!!
Karyna.

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Ref# 

EFTA_R1_00600525
EFTA02057627

From: Natalia Molotkova
Sent: 03/16/2016 09:05 AM

FYI - hotel for [REDACTED] emailed us: should I re-confirm the length of stay?

Dear Partners

We are currently holding a reservation under the name of [REDACTED] [REDACTED] made by your agency for a stay from March 21st to April 21st 2016 for 31 nights with confirmation number [REDACTED]

In order to prepare your guest's arrival and to avoid any misunderstanding we would like to ask you kindly to reconfirm the length of the stay

Please do not hesitate also to contact us back for any further information or assistance you may need with your reservations

With our best regards

EGILL
THORSTEINSSON
Votre conseiller de ventes / Your reservations Consultant
THE WESTIN PARIS - VENDÔME

[REDACTED]
T. [REDACTED] F. [REDACTED]

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If possible can you please have it done by the end of the day tomorrow, since I might need to go to the embassy on Thursday.

Thanks a lot!!
Karyna.

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Ref# 

From: Natalia Molotkova
Sent: 03/15/2016 05:21 PM

All hotels in St. Barth are non refundable or 90 days cancellation policy. Why does she need St Barth reservation if she is going to get visa with Paris reservation? I believe same Schengen visa fro St. Barth as France.

Lesley, I am leaving at 5:30pm.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 03/15/2016 05:21 PM

Yes please!

Sent from my iPhone

On Mar 15, 2016, at 5:07 PM, Natalia Molotkova <[REDACTED]>
wrote:

From: Natalia Molotkova
Sent: 03/15/2016 05:07 PM

There are no refundable fares on this rout. Non refundable and void ticket tomorrow?

Regards,

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Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 03/15/2016 04:36 PM

Need NY/St Barth's also trip! I hope there is a hotel that will provide confirm!?

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wrote:

From: Natalia Molotkova
Sent: 03/15/2016 03:34 PM

OK

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 03/15/2016 03:30 PM

Hi Natasha- I need the below as well for Karyna Shuliak! thank you

Begin forwarded message:

From: Karyna Shuliak <[REDACTED]>
Subject: Reservations for visa
Date: March 15, 2016 at 3:26:17 PM EDT
To: Lesley Groff <[REDACTED]>

Hi Lesley,

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Thanks a lot!!
Karyna.

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Ref# 

From: Natalia Molotkova
Sent: 03/16/2016 08:55 AM

OK, will void the ticket, thank you...

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

EFTA_R1_00600534

EFTA02057636

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 03/15/2016 07:12 PM

Hi Natasha below is from Karyna we don't need to worry on St. Barth's yet or maybe never
Thanks Lesley, let's skip St. Barth then and just do Paris.
But in general, for a short term schengen does not work for St. Barth, however if they give me a 6 months one like the last time, that would work then. We'll see..
Anyway, let's just do Paris for now then..
Thank you!

On Mar 15, 2016, at 5:21 PM, Natalia Molotkova > wrote:
[REDACTED]

From: Lesley Groff
Sent: 03/15/2016 05:36 PM

Ok. I remember we did this same thing last year and you had the same question. Let me ask her.

Sent from my iPhone

On Mar 15, 2016, at 5:21 PM, Natalia Molotkova > wrote:
[REDACTED]

[REDACTED]

To: Lesley Groff
Subject: Reservations for visa -Karyna Shuliak - St Barth
From: Natalia Molotkova
Sent: 03/15/2016 05:21 PM

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**Thanks a lot!!
Karyna.**

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EFTA_R1_00600538
EFTA02057640

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