

To: [REDACTED]
Cc: Girard, Jean (WFC)[jean.girard@fairmont.com]
From: Accounts Receivable (WFC)
Sent: Mon 3/7/2016 7:04:29 PM
Subject: RE: Hotel bill detail - Enhances Education

Good morning [REDACTED]

The date showing are the posting date. Our banquet department made corrections on the Feb 26/16 regarding the event Feb 17 and 18, 2016.

Should you have any questions, please feel free to contact me.

Thank you and have a nice day.

Kind Regards,

Solenne Posson

Accounts Receivable

The Fairmont Waterfront



<http://www.fairmont.com/waterfront-vancouver>

From: Lesley Groff [lesley.jee@gmail.com]
Sent: Monday, March 07, 2016 10:26 AM
To: Accounts Receivable (WFC)
Cc: Girard, Jean (WFC)
Subject: Re: Hotel bill detail - Enhances Education

Hello Solenne. Thank you for this invoice. Question though, why are there charges n Feb 23 and 26th? We contracted for Feb 15-19. Can you please help?

Thanks, [REDACTED]

Sent from my iPhone

On Mar 1, 2016, at 6:54 PM, Accounts Receivable (WFC)

<[REDACTED]> wrote:

Good afternoon [REDACTED]

Thank you for your payment.

Please find the attachment for your receipt. Should you have any questions, please feel free to contact us.

Thank you and have a nice day.

Kind Regards,
Solenne Posson
Accounts Receivable

The Fairmont Waterfront



<http://www.fairmont.com/waterfront-vancouver>

From: Accounts Receivable (WFC)
Sent: Monday, February 29, 2016 10:04 AM
To: [REDACTED]
Cc: Girard, Jean (WFC)
Subject: Hotel bill detail - Enhances Education

Good morning [REDACTED]

Thank you very much for choosing the Fairmont Waterfront for your event. Please find attached the final invoice for your recent events with us. We ask that you accept this email as the official original copy.

Kindly accept my sincere apologies I could not finalize the bill last Friday after you called.

Please review your invoice. We will process payment to the AX ending 3001 on March 1, 2016. If you wish to pay with a different method please advise before that date.

Going forward, in an effort to be more "green" we will only send out hard copies by request.

If you do require a hard copy please advise and we will send one out to you.

Should you have any questions, please feel free to contact us.

Kind Regards,
Solenne Posson

Accounts Receivable

The Fairmont Waterfront



<http://www.fairmont.com/waterfront-vancouver>

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<Enhanced Education.pdf>