

**To:** Natalia Molotkova [REDACTED]  
**From:** Lesley Groff  
**Sent:** Wed 2/10/2016 2:51:02 PM  
**Subject:** Re: Visa requirements [Email Ref: 160211-000071]

Thank you!!!

Sent from my iPhone

On Feb 10, 2016, at 9:47 AM, Natalia Molotkova <[REDACTED]> wrote:

===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW  
THIS LINE =====>

---

**Response (Natalia Molotkova) 02/10/2016 09:47 AM**

Correct!!! Regards, Natalia Molotkova Centurion Relationship Manager

[REDACTED] Hours: Monday through Friday  
9:00am to 5:30pm EST

---

**Customer (lesley.jee@gmail.com) 02/10/2016 09:45 AM**

Ok thanks. So basically if you are French or Austrian you don't need a visa to go to Canada. Come March 15,2016 you will need an ETA but for now just a passport is all you need. They can apply for an ETA if they want. Do I have it right!? ? Sent from my iPhone

---

**Response (Natalia Molotkova) 02/10/2016 09:31 AM**

Austria Starting March 15, 2016, you need an eTA to visit or transit Canada by air. You can apply now for an eTA. If you travel before March 15, 2016, you do not need an eTA but you can still apply for one. For now, make sure you travel with acceptable travel documents and identification, such as a valid passport. If you travel by land or sea, you will not need an eTA when you enter Canada. However, you must travel with acceptable travel documents and identification. How to apply for an eTA Applying for an eTA is a simple online process that takes just a few minutes. To apply you must have a valid passport or accepted travel document, credit card, and email address. Find answers to your questions about the eTA application process. France Starting March 15, 2016, you need an eTA to visit or transit Canada by air. You can apply now for an eTA. If you travel before March 15, 2016, you do not need an eTA but you can still apply for one. For now, make sure you travel with acceptable travel documents and identification, such as a valid passport. If you travel by land or sea, you will not need an eTA when you enter Canada. However, you must travel with acceptable travel documents and identification. How to apply for an eTA Applying for an eTA is a simple online process that takes just a few minutes. To apply you must have a valid passport or accepted travel document, credit card, and email address. Find answers to your questions about the eTA application process.

<http://www.cic.gc.ca/english/visit/visas.asp> Regards, Natalia Molotkova Centurion

Relationship Manager [REDACTED] Hours:  
Monday through Friday 9:00am to 5:30pm EST

---

**Customer (lesley.jee@gmail.com) 02/10/2016 09:18 AM**

Ok great. Thx Sent from my iPhone

---

**Response (Natalia Molotkova) 02/10/2016 09:16 AM**

Russians, yes for sure, but if Russians have Green Card, they do not need visa  
[www.visacentral.com/amex](http://www.visacentral.com/amex) Let me check about other nationalities. Regards, Natalia  
Molotkova Centurion Relationship Manager [REDACTED]  
[REDACTED] Hours: Monday through Friday 9:00am to 5:30pm EST

---

**Customer (lesley.jee@gmail.com) 02/10/2016 09:15 AM**

Hi Natasha. Jeffrey is asking the below. Can you help? I assume he plans to take  
people to Vancouver who are French, Austrian and Russia ! Thx check on french or  
austrian or russian , to see if they need visa for vancouver. if they have u.s visa Sent  
from my iPhone

---

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2016 American Express. All rights reserved

When booking concierge services for Card Members, American Express uses a third party concierge service contractor ("Concierge Company"). In some cases, Concierge Company will provide you with certain information about the service provider(s) fulfilling your concierge service. The actual decision to use any service provider referred by Concierge Company and/or American Express is the responsibility of each Card Member. Concierge Company and American Express strongly recommend that you carefully consider each service provider before choosing to use that provider. Service providers are not employees or agents of Concierge Company or American Express, and are not authorized to act on behalf of Concierge Company or American Express in any way. The Card Member accepting and utilizing a service provider acknowledges that Concierge Company and/or American Express are in no way responsible for the actions of the service provider used by the Card Member, and expressly understands and agrees that the exclusive remedy for any claims relating to services or products provided by the service provider (including, but not limited to negligence or failure to deliver on the terms of any contract between the service provider and the Card Member) is against the service provider and not against Concierge Company and/or American Express. Concierge Company and/or American Express shall not be liable for loss, damage, or other claim with respect to any services or products provided to Card Member by service provider. Service provider rates and availability are subject to change.

Content is provided "AS IS," without any express or implied warranties. Portions of this content are provided by Gayot® and may not be used without written permission. Used hereunder by license. For Google "Maps Terms of Use" click here: ([http://maps.google.com/help/terms\\_maps.html](http://maps.google.com/help/terms_maps.html)). For "Map Legal Notices" click here: ([http://www.maps.google.com/help/legalnotices\\_maps.html](http://www.maps.google.com/help/legalnotices_maps.html)). There is typically no cost to you for most booking efforts Concierge Company and American Express perform on your behalf, although you are responsible for any purchases and/or shipping charges you authorize. Fees may apply for meetings and event planning. We reserve the right to note profile and preference data for servicing purposes. American Express acts solely as sales agent for travel suppliers and is not responsible for the actions or inactions of such suppliers. We want you to be aware that certain suppliers pay us commissions and other incentives for reaching sales targets or other goals, and may also provide incentives to our travel counselors. For more information please visit [www.americanexpress.com/travelterms](http://www.americanexpress.com/travelterms) California CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126

---

Ref#160211-000071