

To: lesley.jee@gmail.com[lesley.jee@gmail.com]
From: Natalia Molotkova
Sent: Fri 1/29/2016 4:53:59 PM
Subject: Cancel [REDACTED] return Rec. Loc#EBLRXV [Email Ref: 160130-000203]

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=====→

Response (Natalia Molotkova) 01/29/2016 11:53 AM

Lesley, I cancelled flight
DL 444 10FEB JFK FCO 743P 1015A 11FEB
Will be credit fro future use from partially used ticket. Probably will be good only on
teh same rout - from US to Europe, but will try to use it on different rout as well,
might work. Will be valid till January 24 2017.

Regards,
Natalia Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

Customer (lesley.jee@gmail.com) 01/29/2016 11:48 AM

Thx Sent from my iPhone

Response (Natalia Molotkova) 01/29/2016 11:37 AM

Sure, Lesley, on it...

Regards,
Natalia Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

Customer (lesley.jee@gmail.com) 01/29/2016 11:36 AM

Hi Natahsa...Margherita landed yesterday...we can now cancel the return portion of her trip
on Rec. Loc# EBLRXV
thanks, Lesley

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