

To: Natalia Molotkova[natalia. [REDACTED]]
From: Lesley Groff
Sent: Fri 1/29/2016 4:55:58 PM
Subject: Re: Cancel Margherita's return Rec. Loc#EBLRXV [Email Ref: 160130-000203]

Great thx

Sent from my iPhone

On Jan 29, 2016, at 11:53 AM, Natalia Molotkova [REDACTED] wrote:

←===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW
THIS LINE =====>

Response (Natalia Molotkova) 01/29/2016 11:53 AM

Lesley, I cancelled flight

DL 444 10FEB JFK FCO 743P 1015A 11FEB

Will be credit fro future use from partially used ticket. Probably will be good only on teh same rout - from US to Europe, but will try to use it on different rout as well, might work. Will be valid till January 24 2017.

Regards,

Natalia Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Customer (lesley.jee@gmail.com) 01/29/2016 11:48 AM

Thx Sent from my iPhone

Response (Natalia Molotkova) 01/29/2016 11:37 AM

Sure, Lesley, on it...

Regards,

Natalia Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Customer (lesley.jee@gmail.com) 01/29/2016 11:36 AM

Hi Natahsa.. [REDACTED] landed yesterday...we can now cancel the return portion of her trip on Rec. Loc# EBLRXV

thanks, Lesley

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