

To: Natalia Molotkova [REDACTED]
From: Lesley Groff
Sent: Mon 2/1/2016 3:18:08 PM
Subject: Re: Itinerary INCL TICKETNO for [REDACTED] [REDACTED] [REDACTED] [REDACTED] 04FEB16
[Email Ref: [REDACTED]]

Ok yes. Thx

Sent from my iPhone

On Feb 1, 2016, at 10:11 AM, Natalia Molotkova <[REDACTED]> wrote:

===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW
THIS LINE =====>

Response (Natalia Molotkova) 02/01/2016 10:11 AM

Yes. I got you refund back. But the fare on the ticket is \$331.50, that the value I am using fro the possible exchange.

Regards,

Natalia Molotkova

Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 02/01/2016 09:57 AM

Do you recall what we paid? Was it the \$281 price tag? Right? Sent from my iPhone

Response (Natalia Molotkova) 02/01/2016 09:53 AM

To keep it in coach add collect including change fee is 256.10USD, in business - 641.10 on top what you paid already.

Regards,

Natalia Molotkova

Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 02/01/2016 09:48 AM

Feb 2nd tomorrw. Sorry Sent from my iPhone

Customer ([REDACTED]) 02/01/2016 09:48 AM

Thx Sent from my iPhone

Response (Natalia Molotkova) 02/01/2016 09:46 AM

Tuesday - February 2nd or February 9th?

Regards,

Natalia Molotkova

Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Response (Natalia Molotkova) 02/01/2016 09:38 AM

Let me check..

Regards,

Natalia Molotkova

Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 02/01/2016 09:33 AM

Hi Natasha. Possible to change this ticket to depart Tuesday night? Also what is price for coach and biz? If needs to be round trip for better price ok. Please let me k ow. TH AKS!

From: "American Express Travel"

< [REDACTED] >

Subject: Itinerary INCL TICKETNO for

[REDACTED]
[REDACTED]
04FEB16

Date: January 22, 2016 at 1:02:47 PM EST

To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>
Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Digital Itinerary](#)

E-Ticket Number(s)

████████ Ticket DY ██████████

Thursday 04 Feb 16

Other Information

CITIZENS OF ████████ MUST CARRY A VALID PASSPORT

Flight Information

Date	04 Feb 2016
Airline	Norwegian Air Shuttle
Airline Record Locator	████████
Flight/Class	DY7016 V Economy Class
Origin	New York, John F Kennedy International
Destination	London, London Gatwick
Departing	10:30 PM
Arriving	10:00 AM / 05 Feb 2016
Departure Terminal	Terminal 1
Arrival Terminal	Terminal South
Estimated Time	6 Hrs 30 Mins
Stops	Non-stop

Seats
Confirmed



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