

To: [REDACTED]  
From: Natalia Molotkova  
Sent: Mon 2/1/2016 3:30:19 PM  
Subject: Itinerary INCL TICKETNO for [REDACTED] [REDACTED] [REDACTED] [REDACTED] 04FEB16 [REDACTED]  
[Email Ref: [REDACTED]]

<===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE  
=====>

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**Response (Natalia Molotkova) 02/01/2016 10:30 AM**

So, ok to change? Coach or business?

Regards,

Natalia Molotkova

Centurion Relationship Manager  
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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**Customer ([REDACTED]) 02/01/2016 10:18 AM**

Ok yes. Thx Sent from my iPhone

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**Response (Natalia Molotkova) 02/01/2016 10:11 AM**

Yes. I got you refund back. But the fare on the ticket is \$331.50, that the value I am using fro the possible exchange.

Regards,

Natalia Molotkova

Centurion Relationship Manager  
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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**Customer ([REDACTED]) 02/01/2016 09:57 AM**

Do you recall what we paid? Was it the \$281 price tag? Right? Sent from my iPhone

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**Response (Natalia Molotkova) 02/01/2016 09:53 AM**

To keep it in coach add collect including change fee is 256.10USD, in business - 641.10 on top what you paid already.

Regards,

Natalia Molotkova

Centurion Relationship Manager  
[REDACTED]

[REDACTED]  
Hours: Monday through Friday 9:00am to 5:30pm EST

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**Customer** ([REDACTED]) **02/01/2016 09:48 AM**  
Feb 2nd tomorrw. Sorry Sent from my iPhone

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**Customer** ([REDACTED]) **02/01/2016 09:48 AM**  
Thx Sent from my iPhone

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**Response (Natalia Molotkova) 02/01/2016 09:46 AM**  
Tuesday - February 2nd or February 9th?  
Regards,  
Natalia Molotkova  
Centurion Relationship Manager  
[REDACTED]  
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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**Response (Natalia Molotkova) 02/01/2016 09:38 AM**  
Let me check..  
Regards,  
Natalia Molotkova  
Centurion Relationship Manager  
[REDACTED]  
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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**Customer** ([REDACTED]) **02/01/2016 09:33 AM**  
Hi Natasha. Possible to change this ticket to depart Tuesday night? Also what is price for coach and biz? If needs to be round trip for better price ok. Please let me k ow. TH AKS!

**From:** "American Express Travel"  
<[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>  
**Subject:** Itinerary INCL TICKETNO for  
[REDACTED]  
**04FEB16**  
**Date:** January 22, 2016 at 1:02:47 PM EST  
**To:** [REDACTED]  
DO NOT REPLY TO THIS EMAIL. This message  
was sent from a notification only address that

cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary: Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Digital Itinerary](#)

#### E-Ticket Number(s)

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██████████ Ticket DY ██████████

Thursday 04 Feb 16

#### Other Information

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CITIZENS OF ██████████ MUST CARRY A VALID PASSPORT

#### Flight Information

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Date	04 Feb 2016
Airline	<b>Norwegian Air Shuttle</b>
Airline Record Locator	██████████
Flight/Class	<b>DY7016</b> V Economy Class
Origin	New York, John F Kennedy International
Destination	London, London Gatwick
Departing	10:30 PM
Arriving	10:00 AM / 05 Feb 2016
Departure Terminal	Terminal 1
Arrival Terminal	Terminal South

Estimated Time	6 Hrs 30 Mins
Stops	Non-stop
Seats	██████
<b>Confirmed</b>	

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PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

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Ref# [REDACTED]