

To: Rich Kahn [REDACTED]
Cc: James Ce [REDACTED]
From: [REDACTED]
Sent: Tue 1/26/2016 10:02:05 PM
Subject: Re: JEE cracked iPhone screen

GREAT! thanks

On Jan 26, 2016, at 4:55 PM, Richard Kahn <[REDACTED]> wrote:

tomorrow at 12:30pm would be great at jee house
thanks

Richard Kahn
HBRK Associates Inc.



Begin forwarded message:

From: "jeffrey E." <jeevacation@gmail.com>
Subject: Re: JEE cracked iPhone screen
Date: January 26, 2016 at 4:48:32 PM EST
To: Richard Kahn <richardkahn12@gmail.com>

silver

On Tue, Jan 26, 2016 at 3:29 PM, Richard Kahn <richardkahn12@gmail.com> wrote:

ok - i will pick up phone tomorrow morning and drop off at 9 east
71st at 915am
james will arrive at 12:30pm to switch phones assuming you arrive
tomorrow
if you come in tonight james will come earlier tomorrow

please advise silver or space grey for color
note: 64gig is max memory on iPhone 6 whereby 6S has 128gig

thank you

Richard Kahn
HBRK Associates Inc.



On Jan 26, 2016, at 11:41 AM, jeffrey E.
<jeevacation@gmail.com> wrote:

6 get new

On Tuesday, 26 January 2016, Richard Kahn <richardkahn12@gmail.com>
wrote:

any thoughts on how to proceed with your phone..
please advise
thank you

Richard Kahn
HBRK Associates Inc.



Begin forwarded message:

From: james | personal genius
<[REDACTED]>
Subject: Re: JEE cracked iPhone
screen
Date: January 25, 2016 at 8:10:55 AM
EST
To: Richard Kahn
<[REDACTED]>

Is he on the 6 or the 6S? I don't recall offhand, I think the 6.

If he's on the 6, I'd recommend upgrading to a new 6S, as it's a much better device.

If he's on a 6S, see if they can repair onsite, but the answer is probably no and we'll need to pay a bit more to swap the whole device.

(The 6 they repair onsite, the 6S probably not -- usually takes 6 months before they start carrying the screen in stock, so instead of a screen replacement your getting a refurbished phone).

Either way, the phone needs to be backed up before taking it in. His laptop won't have enough free space for that, but any of the iMacs will.

He's not in town in this mess, is he??!!



James Ce
your Personal Genius

Certified Support Professional 10.6

<http://personalgenius.us>

On Jan 25, 2016, at 7:51 AM, Richard Kahn <[REDACTED]> wrote:

Repair, buy new phone or
trade in for refurbished?
Please advise

From: Jeffrey Epstein <jeevacation@gmail.com>

Date: Monday, January 25, 2016 at 7:09 AM

To: [REDACTED] Richard Kahn
<[REDACTED]>

Subject: Re: Reminder: Mort dinner Wed. Jan. 27th at 7:30pm his home

my iphone screen is cracked . do they repair it onsite or should i get a new one

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please note

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