

To: Natalia Molotkova [REDACTED]
From: [REDACTED]
Sent: Tue 2/2/2016 2:17:39 PM
Subject: Re: premium economy on Norwegian Air? 3 Bags on plane for [REDACTED] [Email Ref: 160202-001977]

Thx

Sent from my iPhone

On Feb 2, 2016, at 9:06 AM, Natalia Molotkova [REDACTED] wrote:

===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW
THIS LINE =====>

Response (Natalia Molotkova) 02/02/2016 09:06 AM

Got it, checking.. Regards, Natalia Molotkova Centurion Relationship Manager
[REDACTED] Hours: Monday through Friday
9:00am to 5:30pm EST

Response (Administrator) 02/02/2016 07:06 AM

I am currently out of the office with no access to voicemail or email. My normal office hours are 9am to 5:30pm EST Monday through Friday. If you need immediate assistance please call the number on the back of your card and press 0 (zero) for the next available Centurion Support Associate or email

[REDACTED] Have a wonderful day! Best regards, Natalia Molotkova

Customer [REDACTED] 02/02/2016 07:06 AM

Hi Natasha...is there premium economy on Norwegian Air? If so, can you tell me if available and how much? Also, [REDACTED] has 3 bags with her..she will need to check 2 and carry on one on plane...can you see if we need to pay for it...and we will need to do so...thanks! (I know you are in at 9am...no worries) [REDACTED]

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