

**To:** Natalia Molotkova [REDACTED]  
**From:** [REDACTED]  
**Sent:** Tue 2/2/2016 2:45:05 PM  
**Subject:** Re: premium economy on Norwegian Air? 3 Bags on plane for [REDACTED] (Email Ref: 160202-001977)

I am being asked about this... Did you find anything out yet?

Sent from my iPhone

On Feb 2, 2016, at 9:06 AM, Natalia Molotkova [REDACTED] wrote:

===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW  
THIS LINE =====>

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**Response (Natalia Molotkova) 02/02/2016 09:06 AM**

Got it, checking.. Regards, Natalia Molotkova Centurion Relationship Manager  
[REDACTED] Hours: Monday through Friday  
9:00am to 5:30pm EST

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**Response (Administrator) 02/02/2016 07:06 AM**

I am currently out of the office with no access to voicemail or email. My normal office hours are 9am to 5:30pm EST Monday through Friday. If you need immediate assistance please call the number on the back of your card and press 0 (zero) for the next available Centurion Support Associate or email

[REDACTED] Have a wonderful day! Best regards, Natalia Molotkova

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**Customer [REDACTED] 02/02/2016 07:06 AM**

Hi Natasha...is there premium economy on Norwegian Air? If so, can you tell me if available and how much? Also, [REDACTED] has 3 bags with her..she will need to check 2 and carry on one on plane...can you see if we need to pay for it...and we will need to do so...thanks! (I know you are in at 9am...no worries) [REDACTED]

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Ref#160202-001977