

**To:** Natalia Molotkova [REDACTED]  
**From:** Lesley Groff  
**Sent:** Fri 1/22/2016 2:18:22 PM  
**Subject:** Re: [REDACTED] ticket-shouldn't return be before Feb 4th? [REDACTED] [Email Ref: [REDACTED]]

Great

Sent from my iPhone

On Jan 22, 2016, at 9:06 AM, Natalia Molotkova [REDACTED] > wrote:

===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW  
THIS LINE =====>

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**Response (Natalia Molotkova) 01/22/2016 09:06 AM**

OK, new ticket with different return date is on its way. VOIDED ticket from yesterday. Fare is non refundable and changes are not permitted.

Regards,

Natalia Molotkova

Centurion Relationship Manager  
[REDACTED]  
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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**Customer ([REDACTED]) 01/22/2016 08:51 AM**

Ok to change Sent from my iPhone

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**Response (Administrator) 01/22/2016 08:51 AM**

I am currently out of the office with no access to voicemail or email. My normal office hours are 9am to 5:30pm EST Monday through Friday. If you need immediate assistance please call the number on the back of your card and press 0 (zero) for the next available Centurion Support Associate or email [centurionsupport@centurion.com](mailto:centurionsupport@centurion.com). Have a wonderful day! Best regards, Natalia Molotkova

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**Response (Natalia Molotkova) 01/22/2016 08:42 AM**

I can put any other date, fare will be 2.00 USD more, is it OK? \$540.06. Or I can keep it February 4th. OK to change?

Regards,

Natalia Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]  
Hours: Monday through Friday 9:00am to 5:30pm EST

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**Response (Natalia Molotkova) 01/22/2016 08:04 AM**

It doesn't really matter, due to Norwegians can't see her reservation with Delta, but I can move the day, will be back.. \

Regards,

Natalia Molotkova

Centurion Relationship Manager  
[REDACTED]  
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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**Response (Administrator) 01/21/2016 03:00 PM**

I am currently away without access to voicemail or email, returning on Friday, January 22. My normal office hours are 9am to 5:30pm EST Monday through Friday. If you need immediate assistance please call the number on the back of your card and press 0 (zero) for the next available Centurion Support Associate or email

[centurionsupport@centurion.com](mailto:centurionsupport@centurion.com). Have a wonderful day! Best regards, Natalia Molotkova

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**Customer ([REDACTED]) 01/21/2016 03:00 PM**

Hi Natasha...I know you are not in...you can do this tomorrow...don't you think the return should be any other day than the 4th since we are booking her on Norwegian Shuttle for the 4th to go NY/London? i thought we would book a date to return to Rome prior than the 4th so there is no way the airlines would cancel her ticket if they see she is to travel on 2 different airlines from NY on the same date...the price was the same no matter what day she returned you said...

Begin forwarded message:

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>

**Subject:** Itinerary INCL TICKETNO for [REDACTED] [REDACTED]

[REDACTED] 28JAN16 [REDACTED]

**Date:** January 21, 2016 at 1:03:56 PM EST

**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Digital Itinerary](#)

### E-Ticket Number(s)

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████████ Ticket DL ██████████

Thursday 28 Jan 16

### Other Information

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CITIZENS OF ██████████ MUST CARRY A VALID PASSPORT

### Flight Information

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Date	28 Jan 2016
Airline	<b>Delta Air Lines</b>
Airline Record Locator	██████████
Flight/Class	<b>DL1044</b> V Economy Class
Origin	Rome, Leonardo da Vinci International (Fiumicino)
Destination	New York, John F Kennedy International
Departing	10:35 AM
Arriving	02:45 PM
Departure Terminal	Terminal 3
Arrival Terminal	Terminal 1
Estimated Time	10 Hrs 10 Mins
Stops	Non-stop
Seats	Unassigned
<b>Confirmed</b>	

Thursday 04 Feb 16

## Flight Information

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Date	04 Feb 2016
Airline	<b>Delta Air Lines</b>
Airline Record Locator	██████████
Flight/Class	<b>DL444</b> V Economy Class
Origin	New York, John F Kennedy International
Destination	Rome, Leonardo da Vinci International (Fiumicino)
Departing	07:43 PM
Arriving	10:15 AM / 05 Feb 2016
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 3
Estimated Time	8 Hrs 32 Mins
Stops	Non-stop
Seats	████
<b>Confirmed</b>	

### Entry and Exit Information for Travel

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

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< [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] .pdf >