

**To:** Jeffrey Epstein[jeevacation@gmail.com]  
**Cc:** [REDACTED]  
**From:** Richard Kahn  
**Sent:** Mon 1/25/2016 1:18:40 PM  
**Subject:** FW: JEE cracked iPhone screen

Spoke to soon about James' hours..  
See below and please advise  
Thank you

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**From:** james | personal genius <[REDACTED]>  
**Date:** Monday, January 25, 2016 at 8:10 AM  
**To:** Richard Kahn <[REDACTED]>  
**Subject:** Re: JEE cracked iPhone screen

Is he on the 6 or the 6S? I don't recall offhand, I think the 6.

If he's on the 6, I'd recommend upgrading to a new 6S, as it's a much better device.

If he's on a 6S, see if they can repair onsite, but the answer is probably no and we'll need to pay a bit more to swap the whole device.

(The 6 they repair onsite, the 6S probably not -- usually takes 6 months before they start carrying the screen in stock, so instead of a screen replacement your getting a refurbished phone).

Either way, the phone needs to be backed up before taking it in. His laptop won't have enough free space for that, but any of the iMacs will.

He's not in town in this mess, is he??!!



James Ce  
your Personal Genius

Certified Support Professional 10.6

<http://personalgenius.us>

On Jan 25, 2016, at 7:51 AM, Richard Kahn <[REDACTED]> wrote:

Repair, buy new phone or trade in for refurbished?  
Please advise

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**From:** Jeffrey Epstein <jeevacation@gmail.com>

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**Date:** Monday, January 25, 2016 at 7:09 AM

**To:** [REDACTED] Richard Kahn <[REDACTED]>

**Subject:** Re: Reminder: Mort dinner Wed. Jan. 27th at 7:30pm his home

my iphone screen is cracked . do they repair it onsite or should i get a new one