

**To:** Bella Klein [REDACTED]  
**From:** [REDACTED]  
**Sent:** Mon 1/25/2016 7:53:52 PM  
**Subject:** Re: Google Drive Dangerously low on storage!

it is for...:

Starting today, you'll have this storage shared across Google Drive, Gmail and Google+ Photos. To manage this plan, visit [google.com/settings/storage](http://google.com/settings/storage). Remember that with the purchase of this plan, you have priority access to phone, email, and chat support from one of our specialists. [Contact us](#).

Thanks for buying Google Drive storage, and welcome to the cloud!

On Jan 25, 2016, at 2:49 PM, bellaklein <[REDACTED]> wrote:

is it your emails?  
Thank you,  
Bella

[REDACTED]

On Jan 25, 2016, at 2:46 PM, [REDACTED]  
wrote:

Hi Bella...I MUST get more storage for my Google Drive ASAP! I just purchased 1GB at \$1.99 per month on JE's Amex ...that card will expire 8/16...if you have a list of accounts that need to be updated with a new card come 8/16, can you add my Google Account to that list? I will also put in my reminders that Google Docs will need a new credit card...thanks

Begin forwarded message:

**From:** james | personal genius  
[REDACTED]  
**Subject:** Re: Google Drive Dangerously low on storage!  
**Date:** January 25, 2016 at 12:13:45 PM EST  
**To:** [REDACTED]

\$1.99 for 100GB is more than enough.

<image1.jpeg>



James Ce  
your Personal Genius

Certified Support Professional 10.6

[Redacted]

On Jan 25, 2016, at 11:18 AM, [Redacted] wrote:

ok, I will upgrade! is 1GB at \$1.99 enough?  
or do I need to upgrade to the \$9.99  
version?

On Jan 25, 2016, at 8:18 AM, james |  
personal genius [Redacted]  
wrote:

From your desktop choose  
Finder > Empty Trash

But I'm pretty sure that won't affect Google Drive, so you're  
probably going to have to  
upgrade the storage on Google.

JEE is coming into this snowy mess??!!



James Ce  
your Personal Genius

Certified Support  
Professional 10.6

[Redacted]

<http://personalgenius.us>

On Jan 25, 2016, at 6:58 AM, [Redacted] wrote:

HI James and  
happy snow day!  
My Google Drive

says it is  
dangerously low on  
storage space...I  
read up a little ..I  
can empty my trash  
(which sounds so  
simple, but have not  
been able to figure  
out) or buy more  
space. thoughts?  
or help on emptying  
my trash? Will this  
give me enough? i  
am literally at 99%  
so need a fix  
quick...

thank you! [REDACTED] (I will be in Wed to JE's house, but  
thinking I need help  
before this)